

Regional Response Health Collaborative Program (RRHCP)

RRHCP launched in Pennsylvania in July 2020 to support the state's long-term care system by offering COVID-19 readiness and response services. The program is a collaboration between Pennsylvania Department of Human Services, Pennsylvania Department of Health, Pennsylvania Emergency Management Agency, and 11 health care systems across Pennsylvania. Since its launch, the program has successfully leveraged expertise and existing resources to provide 24/7 clinical, operational, and educational guidance and intervention to 127,000 residents in 2,000 long-term care facilities.

Partners of the program for western Pennsylvania are **Allegheny Health Network, Jewish Healthcare Foundation, Healthcare Council of Western Pennsylvania and UPMC Community Provider Services**. Under their leadership and collaboration, the program has steered and provided guidance to keep seniors safe during unprecedented times.

Several sub-contracted partners also assisted with implementation throughout the region. Excelsior Health, Penn Highlands Healthcare, and St. Clair Hospital provided ongoing support for the region with their expertise and proximity to the areas in need. And three COVID Alternate Care Sites were established by HCR Manor Care, Vincentian, and UPMC Senior Communities offering dedicated units to assist hospitals with managing patients ready for discharge but needing extended care. All of these organizations played key roles in the success and outcomes of the program.