

## UPMC HORIZON/Jameson GENERAL ORIENTATION POST –TEST

Name: \_\_\_\_\_ EMP ID: \_\_\_\_\_

Date: \_\_\_\_\_ Business Unit/Department: \_\_\_\_\_

### True or False

1. \_\_\_ The Vision of UPMC Horizon/Jameson placing employees, patients, health plan members and community at the center of everything we do.
2. \_\_\_ The letter "I" in AIDET stands for Impress.
3. \_\_\_ Quality and Safety is not one of the five UPMC Values.
4. \_\_\_ Sexist jokes and/or remarks are not considered sexual harassment.
5. \_\_\_ UPMC's Code of Conduct contains the expectation that consultants, representatives and agents who act on behalf of UPMC, act in a manner consistent with all policies.
6. \_\_\_ The UPMC Values make up 50% of the total performance review score.
7. \_\_\_ Failure on the part of the UPMC staff member to renew the required license, certification or registration before expiration will result in immediate suspension without pay upon the date of expiration.
8. \_\_\_ It is permissible to smoke on UPMC Horizon/Jameson's campus at designated entrances and exit areas or off campus during shift in on break or mealtime.
9. \_\_\_ All staff, including volunteers and students, must wear a nametag while on duty.
10. \_\_\_ The acronym, RACE, stands for Rescue, Alarm, Contain, Extinguish/Evacuate.
11. \_\_\_ Medical equipment that has malfunctioned should be taken out of service and tagged as such immediately.
12. \_\_\_ The acronym PASS stands for Pull Aim Scream Sweep.
13. \_\_\_ In the case of an electrical failure, Emergency Power is available at all RED wall receptacles.
14. \_\_\_ Child Abduction Code (Security Alert + Location + Child Abduction + Instructions) is a Security Alert.
15. \_\_\_ To call a code at UPMC Jameson you dial 5511 from any phone.
16. \_\_\_ To call a code at UPMC Horizon Greenville you dial 5555
17. \_\_\_ To call a code at UPMC Horizon Shenango you dial 111.
18. \_\_\_ Safety Data Sheets (SDS) give you all the critical information you need about hazardous chemicals and products.
19. \_\_\_ An example of a Sentinel Event would be infant abduction or discharge to the wrong family.
20. \_\_\_ Hand washing is the least effective strategy to reduce the risk of transmitting organisms from one person to another.

21. \_\_\_ Personal protective equipment (PPE) protects you from contact with blood or other potentially infectious materials.
22. \_\_\_ Annual flu shots are required only of employees.
23. \_\_\_ Active participation in care decisions is a patient's right.
24. \_\_\_ While working in the hospital, you notice your neighbor's name on the patient census, so you should go home and tell your neighbors so they may send a get well card.
25. \_\_\_ The Safety Officer at UPMC Horizon/Jameson is Karen Calhoun, RN.
26. \_\_\_ SAFE HAVEN is a program that permits the hospital to accept a child less than 28 days old if voluntarily relinquished by parent.
27. \_\_\_ All patients have the right to appropriate assessment and management of pain.
28. \_\_\_ Abuse and neglect only causes physical harm.
29. \_\_\_ UPMC Horizon/Jameson now accepts that ALL patients are at risk of fall, and requires basic preventions know as Universal Fall Interventions.
30. \_\_\_ Privacy is UPMC's obligation to limit access to information on a need-to-know basis to individuals or organizations so that they can perform a specific function for or on behalf of UPMC. This includes verbal, written, and electronic information.
31. \_\_\_ Corporate Compliance demonstrates honesty and responsible behavior.
32. \_\_\_ EMTALA requires a hospital to provide an appropriate medical examination to any person who comes to the hospital campus and requests treatment.
33. \_\_\_ UPMC's service recovery acronym is CARE+.