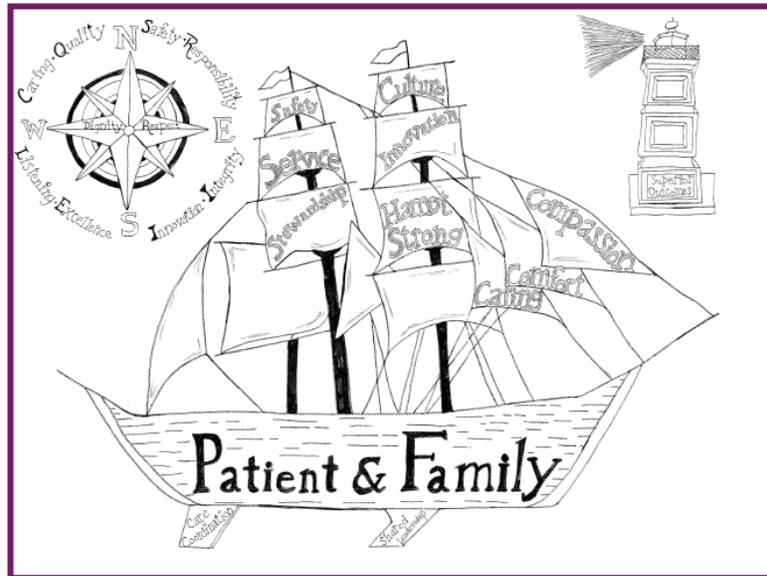


# DEFINING OUR MODELS OF CARE



## UPMC HAMOT'S PROFESSIONAL PRACTICE MODEL

Our **Professional Practice Model** (PPM) is depicted by the USS Brig Niagara which served as the flagship for the battle of Lake Erie and is docked in our harbor. The rendering includes the Niagara, a compass and lighthouse which serve as a framework for our nursing practice and demonstrates our values as we navigate our patients through their health care experience.

Our **Professional Practice Model**:

1. The hull is the watertight body of the Niagara and represents **Our Care Delivery Model**, which is **Patient-Centered Care**.
2. The triangular jib sails at the front of the boat reflect **Compassion, Comfort and Care** which provide stability and heart in turbulent healthcare waters.
3. The large center foresails sails represent the driving forces of nursing care; a **Culture of Innovation** strengthened by our **Hamot Strong** legacy.
4. The mainsails of **Safety, Service and Stewardship** articulate principles which are hard-wired and instrumental in navigating us towards our mission "to serve".
5. The keel and rudder depict **Care Coordination and Shared Leadership** which guide and stabilize members of the interprofessional team as they deliver comprehensive high-quality care across the healthcare continuum.
6. The compass reflects our five sets of **Core Values** and provides us with a true north direction.
7. The light house and beacon provide a path as we navigate the uncharted waters of healthcare focusing on **superior patient outcomes**.

## UPMC HAMOT'S CARE DELIVERY MODEL

**The Care Delivery Model** describes how the delivery of nursing care takes place, and is:

- Defined as Patient-Centered Care. Across UPMC Hamot, nurses are dedicated to putting our patients and their family's needs first.
- A key component of the PPM.
- Demonstrated in the patient care assignments, Bedside Shift Reports, Interprofessional Plan of Care and the involvement of the patient and/or family in this delivery.
- Compliant with the PA State Nurses Practice Act.