Unprecedented Excellence

Year of the Nurse... Year of the Pandemic

UPMC Children's Hospital of Pittsburgh
“No matter how difficult the days may get, don’t forget the reason you became a nurse.”
— Author Unknown

3 Chief Nursing Officer’s Message
5 Accomplishments
6 Nursing Strategic Plan
7 Nursing Leadership

9 Transformational Leadership
10 Recreating the Shared Leadership Model
11 Patient Care Leadership Council
12 Decreasing Span of Control
13 Reducing Readmissions
14 Improving Nurse Retention
15 Improving Residency First-Year Retention

17 Structural Empowerment
18 Nursing Excellence Council
19 Nurse Satisfaction
20 Exceeding BSN Target
22 Educational Achievements
23 Nursing Certification
25 My Nursing Career Advancements
32 Collaboration With Schools of Nursing
35 Nursing Fellowship
36 Culturally Competent Care Using Language Carts
37 Emergency Department Transformation
38 Supporting the Community
53 New Knowledge, Innovations, and Improvements

54 Evidence-Based Practice and Research Council
55 Intraoperative Magnetic Resonance Imaging
56 Cardiac Feeding Protocols
57 Pupillometer Use in Critical Care
58 Preventing Pressure Injuries
59 Presentations
64 Publications
65 Evidence-Based Practice Projects
66 Research Studies
67 Nurses Serving on Professional Boards
68 Nurses Involved in Professional Organizations

41 Exemplary Professional Practice

41 Professional Practice Council
42 Central Line Associated Blood Stream Infections
43 Patient Controlled Analgesic Error Reduction
43 Bubble CPAP Decreases Intubation Days
44 Quality and Safety Council
45 Meta-iodobenzylguanidine (MIBG)
46 Year of the Nurse
48 Patient Experience Council
50 Nurse Leader Rounding to Reduce Condition Help
51 ICU Medication Safety Rooms Reduce Medication Errors

69 Recognizing Our Nurses

70 DAISY® Award
73 Virtual Nurse Week
74 Frank LeMoyne Award for Excellence in Nursing
78 Carnes of Caring Awards
78 Mary Ann Scully Award
79 UPMC ACES
80 Special Awards and Presentations
82 Center for Nursing Excellence Scholarships
84 Years of Service

Special thanks and acknowledgment for the photos to Lynda Scalif of Simply Sisters Photography.
Special Thank You to Our Nurses

May 11, 2020

A Heart for Quinn

Two years since we faced some of the hardest days. There was a lot I didn’t share including the people that we were blessed to have beside us. I’ll never forget the early morning that Joe texted me before work and said “Wait until you see Quinn. She looks beautiful.” For the first time in three weeks since our arrival at CHP, we recognized our baby girl. She was wrapped perfectly in a floral blanket and headband on a homemade pillowcase. It was a NURSE during night shift that found those accessories including the butterfly pillowcase that she sewed and donated to the CICU. We quickly realized what a difference a nurse makes.

It was a NURSE who helped us hold Quinn by moving the lifesaving amount of lines and cords.

It was a NURSE who cried with us, laughed with us and kept us company during the longest days.

It was a NURSE who explained medical terms, all the equipment, and plans made when rounds were too overwhelming.

It was a NURSE who held our baby girl during the night for hours so we could get rest.

It was a NURSE who told us transplants are miracles and encouraged us not lose hope.

It was a NURSE who asked consistently what we needed as if caring for our child wasn’t enough.

Quinn won’t remember the nurses who loved her AND saved her life, but Joe and I will never forget! Many nurses have since told us that taking care of Quinn prior to transplant made them feel uneasy. Their confidence and positivity never once gave us that impression. When they smiled and said “it’s going to be a good day,” I truly believed them.

THANK YOU NURSES!! We hope you always feel the respect and love you deserve for your hard work and compassion, despite the world we are facing today.

— Kellie and Joe Santini
DEAR COLLEAGUES,

2020 was an unprecedented year in our history and will be remembered as the year of the COVID-19 Pandemic and the year that changed our lives. The past year challenged each of us both professionally and personally. Reflecting back on the year, I could not be more proud of the selfless acts performed by our nursing staff and the entire organization. Nurses, in collaboration with our physicians and support staff, persevered through the evolution of the Pandemic. Throughout 2020, changes were constant, and communications were at times overwhelming. Universal masking, entrance screening upon arrival at the hospital, frequent hand hygiene, and physical distancing were our constant pillars of safety, while expected to be enacted routinely. Personal protective equipment (PPE) plans and PPE availability were paramount to ensure our staff safety.

In March 2020, UPMC Children’s initiated a 24/7 COVID-19 Command Center, led by Nursing Leadership, Infectious Disease physicians, and Infection Prevention Staff. The Command Center provided invaluable and instantaneous guidance to the organization round the clock. During times when UPMC Children’s census was low and our sister UPMC hospitals were in need, countless nurses volunteered to work in the adult hospitals to provide support. By the end of 2020, the COVID-19 Pfizer vaccine arrived at UPMC Children’s on December 14th, and Children’s Vaccine Clinics immediately began in Rangos Auditorium using a prioritization boarding group methodology with our frontline staff being vaccinated first. The vaccine clinics were led by Nursing, Pharmacy, Employee Health staff and leaders. I am proud to say that by the end of December 2020, all boarding groups, including all physicians, nurses, and support staff at UPMC Children’s were called, and vaccine was available for them to receive.

Despite the unparalleled energy and focus on COVID-19, significant accomplishments were achieved and noted in this Nursing Outcomes Report. The Nursing Strategic Plan was aligned with UPMC Children’s organizational strategic plan and centers around the pillars of service, people, quality, finance, innovation, and growth. UPMC Children’s led the system and nation in patient/family satisfaction by reaching the 90th percentile in Child Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) scores. Daily nurse leader rounding and bedside shift report were hardwired and helped to drive the accomplishment. Nursing turnover continued to remain low and well beyond national benchmark at 9.6%, while at the same time, reaching 89% baccalaureate nurses in the organization, far exceeding the Institute of Medicine’s recommendation of 80% BSN by 2020 and recognized as a leader in the state.

2020 was also designated as “Year of the Nurse” by the American Nurses Association celebrating a milestone in honor of the 200th Anniversary of the birth of Florence Nightingale. The recognition was quite appropriate given the visibility and heroism of nurses throughout the world during the COVID-19 crisis. As we continue to serve our patients, families, communities, and beyond, let us not forget why each of us became a nurse. Many acknowledge nursing is a calling and a lifestyle. This past year has certainly proved that Nursing is a calling for many.

My colleagues — thank you does not seem quite enough. As your Chief Nurse, I could not be more proud of the sacrifices you have made throughout the past year. Know that you make a difference and have helped support the unprecedented nursing excellence demonstrated over the past year.

With gratitude,

Diane S. Hupp, DNP, RN, NEA-BC, FAAN
Chief Nursing Officer
Vice President, Operations and Patient Care Services
VISION
To be the world leader in pediatric nursing by providing the highest standard of excellence to patients, families, and the community.

MISSION
Improving the health and well-being of children and young adults through excellence, empowerment, professional advancement, evidence-based practice, and nursing research.

VALUES
Putting patients and families first and supporting one another through:
• Quality and Safety
• Dignity and Respect
• Caring and Listening
• Responsibility and Integrity
• Excellence and Innovation
Accomplishments

A 313-bed acute care teaching hospital located on 10 acres in Pittsburgh’s Lawrenceville neighborhood, UPMC Children’s was the nation’s first pediatric transplant center. With a history spanning 130-plus years, UPMC Children's today is renowned for its outstanding clinical, research, and medical education programs and services — and for its frontline role in advancing standards of excellence in pediatric care.

UPMC Children’s Accolades

2019 Fast Stats

23,962 Surgical Procedures
176,926 Emergency and Express Care Visits
22,415 Inpatient and Observation Stays
1.4 million Hospital and Physician Outpatient Visits
# Nursing Strategic Plan

**UPMC CHILDREN'S NURSING STRATEGIC PLAN 2020-2025**

## Vision Pillars

- **GROWTH**
  - Double in size in 10 years.

- **SERVICE**
  - The Provider of Choice

- **INNOVATION**
  - The Industry Leader in Tech and Discovery

- **FINANCE**
  - Best Value Provider

- **QUALITY**
  - The Best Children's Hospital in the Country

- **PEOPLE**
  - The Employer of Choice

## Goals

<table>
<thead>
<tr>
<th>Vision Pillars</th>
<th>Goal</th>
</tr>
</thead>
<tbody>
<tr>
<td>GROWTH</td>
<td>Expand the footprint of UPMC Children's Nursing nationally and internationally through collaboration with the community and healthcare partners.</td>
</tr>
<tr>
<td>SERVICE</td>
<td>Create an exceptional patient/family experience while improving access to care, patient education, and patient satisfaction.</td>
</tr>
<tr>
<td>INNOVATION</td>
<td>Create a center for pediatric nursing excellence through technological advancements and increased nurse and board certifications.</td>
</tr>
<tr>
<td>FINANCE</td>
<td>Provide cost-effective, high-quality care to our patients and communities by managing costs and increasing revenue through growth and expansion/revenue monitoring.</td>
</tr>
<tr>
<td>QUALITY</td>
<td>Deliver consistent, high-quality, and consumer-driven care to ensure the highest level of quality and safety for our patients, families, and staff.</td>
</tr>
<tr>
<td>PEOPLE</td>
<td>Promote a healthy, engaging, and safe work environment.</td>
</tr>
</tbody>
</table>

## Leaders

<table>
<thead>
<tr>
<th>Vision Pillars</th>
<th>Leader</th>
</tr>
</thead>
<tbody>
<tr>
<td>GROWTH</td>
<td>Roberta Wilson, Strika, Natos</td>
</tr>
<tr>
<td>SERVICE</td>
<td>Patient Experience Council/Vice President/Vice President of Operations/Board of Directors Board</td>
</tr>
<tr>
<td>INNOVATION</td>
<td>Quality and Safety Council/Business Unit</td>
</tr>
<tr>
<td>FINANCE</td>
<td>Nursing Excellence Council/President, Mason</td>
</tr>
</tbody>
</table>

## Priorities

<table>
<thead>
<tr>
<th>Values</th>
<th>Nursing Mission</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caring and Listening</td>
<td>Improving the health and well-being of children and young adults through excellence, empowerment, professional advancement, evidence-based practice, and nursing research.</td>
</tr>
<tr>
<td>Excellence and Innovation</td>
<td>To be the world leader in pediatric nursing by providing the highest standard of excellence to patients, families, and the community.</td>
</tr>
<tr>
<td>Responsibility and Integrity</td>
<td></td>
</tr>
<tr>
<td>Quality and Safety</td>
<td></td>
</tr>
<tr>
<td>Dignity and Respect</td>
<td></td>
</tr>
</tbody>
</table>

## Values

- Caring and Listening
- Excellence and Innovation
- Responsibility and Integrity
- Quality and Safety
- Dignity and Respect

**Nursing Mission**

- Improving the health and well-being of children and young adults through excellence, empowerment, professional advancement, evidence-based practice, and nursing research.

**Nursing Vision**

- To be the world leader in pediatric nursing by providing the highest standard of excellence to patients, families, and the community.
Nursing Leadership

Chief Nursing Officer

Diane S. Hupp, DNP, RN, NEA-BC, FAAN is Chief Nursing Officer and Vice President, Operations and Patient Care Services at UPMC Children’s Hospital of Pittsburgh.

Senior Nursing Leadership

Patricia Bambrick
RN, MS, CPHQ
Senior Director, Quality, Safety, and Regulatory

Michele Carlson
MSN, RN, CPN, NEA-BC
Director, Acute Clinical Services

Paula Sicker
MSN, RN, NEA-BC
Senior Director, Transplant, Oncology, and Neurosciences

Kimberly Nelson
DNP, ACNS-BC, RN-BC, NEA-BC, CNOR
Director of Clinical Excellence

Kristen L. Straka
DNP, RN, CPN, NEA-BC
Senior Director, Rehabilitation and Behavioral Health Services

Carrie Vincett
MSN, RN, CPN
Director, Critical Care Services

Durae Vincze
MSN, RN, NEA-BC
Senior Director, Ancillary Services and Emergency Department

Kristen Vitalone
MBA, BSN, RN, CNOR
Director of Surgery and Anesthesia Services
Transformational Leadership
Shared Leadership Model

Through Nursing Shared Leadership Councils, empowered nurses embrace decision-making and change to improve the nursing environment, nursing practice, clinical practice, and patient advancements. Shared Leadership Councils led by direct care nurses engage interprofessional members and nurses to strive for excellence. The UPMC Children’s Shared Leadership Model incorporates six main councils that collaborate, share knowledge, and develop and implement initiatives to improve patient care, patient and staff satisfaction, and the work environment. During 2020, a decision was made to combine the Nurse Advisory Council and Education and Professional Development Council, and rename the combined council, the Nursing Excellence Council.
Patient Care Leadership Council

2019/2020 Initiatives

Four Key Goals

1. Improve the patient/family experience as evidenced by increase in Child HCAHPS scores.
2. Improve the employee experience as evidenced by a reduction in staff turnover.
3. Improve quality of care as evidenced by the reduction of seven-day readmissions and hospital acquired infections.
4. Improve cost per discharge as evidenced by aligning staffing with volume.
Decreasing Span of Control to Enhance Staff Engagement

In 2018, there was an effort to decrease nurse leader span of control to improve the employee experience by setting a goal of Nursing Leaders to oversee 36 or less direct employees. Additional clinicians were hired and given the role of overseeing direct employees. In two years, span of control improved as evidenced by 87 percent of nurse leaders having less than 36 direct reports.
Reducing Readmissions

The Readmission Team is led by Michele Carlson MSN, RN, CPN, NEA-BC, director, Acute Clinical Service, Carrie Moelber, MSN, RN, CPN, Senior Improvement Specialist, Quality Department, and Andy Urbach, MD, medical director, Patient Experience and Development.

Actions to Reduce Readmissions

<table>
<thead>
<tr>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Expanded utilization of community division and health plan resources.</td>
<td>• Focused on increasing compliance with making follow-up appointments prior to discharge for high-risk patients.</td>
</tr>
<tr>
<td>• Explored strategies for readmission reduction for specific high-risk populations (Pediatric Specialty Care.)</td>
<td>• Revised the discharge phone call to include scripting.</td>
</tr>
<tr>
<td>• Expanded ED U-Turn Program.</td>
<td>• Focused on same-symptom readmissions for readmission prevention.</td>
</tr>
<tr>
<td>• Expanded Daily Discharge Huddles and Discharge Checklist on a unit with a high volume of high-risk patients.</td>
<td>• Continued to explore health plan resources for high-risk patients.</td>
</tr>
<tr>
<td>• Restarted Interdisciplinary Readmission Committee and continue the Readmissions Steering Committee.</td>
<td>• Engaged physician leaders in deep dives of readmitted patients.</td>
</tr>
<tr>
<td>• Explored reduction strategies for unique patients with multiple readmissions per year.</td>
<td>• Commit to sit when providing discharge instructions.</td>
</tr>
<tr>
<td></td>
<td>• Ensure discharge calls are made.</td>
</tr>
</tbody>
</table>

7-DAY READMISSION RATE

<table>
<thead>
<tr>
<th>PERCENT OF 7-DAY READMISSIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>YTD 18</td>
</tr>
<tr>
<td>3.63</td>
</tr>
</tbody>
</table>
Improving Nurse Retention

UPMC Children’s Hospital continues to attract nurses from around the country to work in the Top 10 Children's Hospital. The overall nursing turnover rate continues to remain well below the national average. A robust onboarding program, Nurse Residency program, shared leadership structure, and professional development opportunities keep nurses engaged and supported to continue their careers at UPMC Children's Hospital.

<table>
<thead>
<tr>
<th>RN TURNOVER RATES</th>
<th>ONBOARDING NEW HIRES</th>
</tr>
</thead>
<tbody>
<tr>
<td>PERCENT OF RN TURNOVER</td>
<td>NUMBER OF NEW HIRES</td>
</tr>
<tr>
<td>YTD 16</td>
<td>YTD 17</td>
</tr>
<tr>
<td>12.42%</td>
<td>10.84%</td>
</tr>
</tbody>
</table>
IMPROVING RESIDENCY FIRST-YEAR RETENTION

Retention of first-year RNs has steadily increased since the implementation of the Vizient Nurse Residency Program in 2017. Key drivers of the Nurse Residency Program are to improve patient outcomes, enhance leadership, improve the professional role, and decrease turnover. All newly hired nurses with less than one year of clinical experience are required to complete the year-long program. During this time, nurse residents are placed into a cohort that meets monthly for four hours. The curriculum includes: a one-hour small group discussion, three hours of interactive learning, and development of a practice project. Nurse residents have the opportunity to submit their practice projects to nursing conferences at both a local and national level.

VIZIENT NURSE RESIDENCY PROGRAM

<table>
<thead>
<tr>
<th>ENROLLED RESIDENTS</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>85</td>
<td>151</td>
<td>131</td>
<td>109</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>FIRST-YEAR RN RETENTION RATES</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>90.59%</td>
<td>80.88%</td>
<td>91.11%</td>
<td>96.52%</td>
<td></td>
</tr>
</tbody>
</table>
Residency Facilitators CY 2020

Jessica Briendel, BSN, RN, CCRN
Leslie Browell, BSN, RN, CPEN
Dawn Burke, BSN, RN, CPN
Cassandra Colangelo, BSN, RN
Bailey Commander, BSN, RN, CCRN
Alyssa Creighton, BSN, RN
Molly Delaney, BSN, RN, CPN
Amanda Hair, BSN, RN, CPN
Kerri Hutchison, BSN, RN
Kylie Kostie, BSN, RN, CCRN, CPN
Susan Murray, RN, CCRN
Cațlîn Profozich, BSN, RN, CCRN
Malia Rosenfeld, BSN, RN
Stephanie Seelnacht, BSN, RN, CCRN
Nicole Soltys, BSN, RN, CCRN
Daniele Susa, BSN, RN, CCRN
Shane Thomas, BSN, RN, CCRN
Megan Treese, BSN, RN, CCRN
Heather Trenker Kennedy, MSN, RN, CPEN
Christine Voyda, BSN, RN, CCRN
Kaitlyn Yeager, BSN, RN
Nursing Excellence Council

The 2020 merger of the Nurse Advisory Council and the Education and Professional Development Council resulted in the Nursing Excellence Council. This merger provided the opportunity to reduce redundancies and promote increased efficiency and workflow. The Council focuses on creating a healthy work environment by empowering nurses to be their best through certification, educational advancement, and engagement in the My Nursing Career ladder. The nursing environment is also improved through increased retention and recognition efforts led by the Nursing Excellence Council.

CHAIR
Jen McCoy, BSN, RN, CPON, BMTCN

CO-CHAIR
Nicole Rafalko, MSN, RN, CCRN, CPN

CHAIR ELECT
Melony Wilhelms, BSN, RN, COEN, CPN
Nurse Satisfaction

Nurses are invited annually to participate in the Press Ganey Nursing Excellence Survey. Survey results guide collaborative work with nurses and leaders to elevate nursing excellence.

<table>
<thead>
<tr>
<th>Press Ganey Nursing Excellence Survey Results</th>
<th>Percent of all units exceeding norm</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adequacy of Resources and Staffing</td>
<td>78%</td>
</tr>
<tr>
<td>Fundamentals of Quality Nursing Care</td>
<td>72%</td>
</tr>
<tr>
<td>Professional Development</td>
<td>67%</td>
</tr>
<tr>
<td>RN to RN Teamwork and Collaboration</td>
<td>64%</td>
</tr>
</tbody>
</table>

**ANCC Category**

- My work unit is adequately staffed.
- Patient safety is a priority in this organization.
- I get the training I need to do a good job.
- Nurses in my work unit help others even when it's not part of their job.
Exceeding BSN Target

A Decade and Beyond of Increasing BSN

BSN Rates

<table>
<thead>
<tr>
<th>Year</th>
<th>BSN Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>2009</td>
<td>61%</td>
</tr>
<tr>
<td>2010</td>
<td>63%</td>
</tr>
<tr>
<td>2011</td>
<td>65%</td>
</tr>
<tr>
<td>2012</td>
<td>68%</td>
</tr>
<tr>
<td>2013</td>
<td>70%</td>
</tr>
<tr>
<td>2014</td>
<td>72%</td>
</tr>
<tr>
<td>2015</td>
<td>75%</td>
</tr>
<tr>
<td>2016</td>
<td>78%</td>
</tr>
<tr>
<td>2017</td>
<td>80.3%</td>
</tr>
<tr>
<td>2018</td>
<td>84.8%</td>
</tr>
<tr>
<td>2019</td>
<td>86.7%</td>
</tr>
<tr>
<td>2020</td>
<td>87.9%</td>
</tr>
</tbody>
</table>

IOM Goal = 80% by 2020

Correlation Between BSN and CLABSI Rates

- Percentage of BSN
- CLABSI

Central Line Infections per 1,000 Linedays

FY06 | FY07 | FY08 | FY09 | FY10 | FY11 | FY12 | FY13 | FY14 | FY15 | FY16 | FY17 | FY18 | FY19 | FY20

| FY06 | 6.00  |
| FY07 | 5.50  |
| FY08 | 5.00  |
| FY09 | 4.50  |
| FY10 | 4.00  |
| FY11 | 3.50  |
| FY12 | 3.00  |
| FY13 | 2.50  |
| FY14 | 2.00  |
| FY15 | 1.50  |
| FY16 | 1.00  |
| FY17 | 0.50  |
| FY18 | 0.00  |
| FY19 | 0.00  |
| FY20 | 0.00  |
UPMC Children’s Exceeded Institute of Medicine’s Future of Nurse Goal

Nurses and Improving Patient Outcomes

**CORRELATION BETWEEN BSN AND SSI RATES**

- Percentage of BSN
- Surgical Site Infections

**CORRELATION BETWEEN BSN AND MORTALITY**

- Percentage of BSN
- Mortality
Educational Achievements

UPMC Children’s Hospital of Pittsburgh fully supports staff in professional development, lifelong learning, and educational advancement. We have strong academic partnerships for degree completion and serve as the practicum site for clinical rotations and capstone projects. From January 1, 2019, to December 31, 2020, 87 nurses successfully achieved advanced degrees in nursing. The degrees included baccalaureate, master’s, and doctorate degrees.

### 2019-2020

**Doctor of Nursing Practice**

- Ashley Cole, DNP, RN, CCRN
- Nicole Dean, DNP, RN
- Maura Devlin, DNP, RN
- Carrie Fischer, DNP, RN
- Tara Graham, DNP, RN, CPN
- Jesse Maizels, DNP, RN
- Shanna Maloney, DNP, RN, CPN
- Mikayla Pollicci, DNP, RN

**Doctor of Philosophy in Nursing**

- Ashlee Shields, PhD, RN, CCRN

**Master of Nursing**

- Bridget Aguilla, MSN, RN, CPN, CPAN
- Annamarie Barone, MSN, RN, CPN
- Elizabeth Casey, MSN, RN, CPN
- Arlene Carter, MSN, RN, FNP-BC, VA-BC
- Marci Czechowski, MSN, RN, CCRN
- Nicole Dean, MSN, RN
- Christina Dunbar, MSN, RN, FNP-BC, VA-BC
- Melissa Evans, MSN, RN, CCRN, CNL
- Marie Falcona, MSN, RN, CPN
- Katie Foster, MSN, RN, CCRN
- Courtney Furman, MSN, RN
- Andrea Frantz, MSN, RN
- Deborah Glatz, MSN, RN, CPN
- Heather Harris, MSN, RN, CCRN
- Tiffany Hughley, MSN, RN, CPN
- Ragl Jithesh, MSN, RN
- Christina Jockel, MSN, RN, CCRN
- Taylor Kalina, MSN, RN, CCRN
- Kate Kirstein, MSN, RN
- Stephanie Marchesi, MSN, RN, CRNP
- Christa McIntyre, MSN, RN, CCRN, NNP
- Michael McSteen, MSN, RN
- Sara Merulli, MSN, RN, CPN
- Alexandra Minutello, MSN, RN
- Morgan Mundel, MSN, RN
- Kathleen Musto, MSN, RN, CICP
- Brittnay Noss, MSN, RN, CCRN
- Monica Panek, MSN, RN, FNP
- Dana Pozyczki, MSN, RN, CPN
- Felicia Pruszynski, MSN, MBA, RN, CPNP
- Sarina Shah, MSN, RN
- Jamie Shogan, MSN, RN
- Melissa Stoner, MSN, RN
- Olivia Swiergol, MSN, RN
- Travis Tokach, MSN, RN
- Leah Urbaniaik, MSN, RN
- Heather Walker, MSN, RN
- Sarah Wilson, MSN, RN, CCRN
- Heather Womeidt, MSN, RN, CPEN, CPN

**Bachelor of Nursing**

- Robert Ackerman, BSN, RN, CPN
- Christy Anderson, BSN, RN, CPN
- Noah Burnett, BSN, RN, CPN
- Travis Charlton, BSN, RN
- Melanie Chieffello, BSN, RN
- Samantha Cline, BSN, RN
- Nicole Cribs, BSN, RN
- Alaaah Airy, BSN

Hannah Dreistadt, BSN, RN
Danielle Falcone, BSN, RN
Makayla Fulton BSN, RN
Leslie Fryer, BSN, RN
Nalory Fynuak, BSN, RN
Madeline Hall, BSN, RN
Robin Heim, BSN, RN
Amanda Hutter, BSN, RN
Kesha Jones, BSN, RN
Traci Kabigting, BSN, RN
Alexandra Lutz, BSN, RN
Sheryl Lynch, BSN, RN
Brett Mahmeister, BSN, RN
Kaitlin Maggio, BSN, RN, CPN, CBC
Mikala Maltony, BSN, RN
Jamie McBride, BSN, RN, CPN
Courtney Molson, BSN, RN
Jeffery Parente, BSN, RN
Amy Parks, BSN, RN, CPN
Tisha Patinski, BSN, RN, CCRN
Susan Radnor, BSN, RN, CNOR
Alena Romanowsky, BSN, RN
Felicia Schrecongost, BSN, RN
Megan Skate, BSN, RN, CPN
Terry Smith-Roberts, BSN, RN
Travis Tokach, BSN, RN
Katie Werner, BSN, RN
Megan Wilson, BSN, RN
Rachel Yvett, BSN, RN
Marisa Zalewski, BSN, RN
Alex Zimmerman, BSN, RN
NURSING CERTIFICATIONS

Certification validates a nurses' knowledge and continued competence in a specialty area. Many positive patient outcomes have been linked to advanced degrees and nursing certification — required for all nurse leaders including Unit Directors and Senior Nurse Leaders. As part of our mission and commitment to nursing excellence, certifications are highly encouraged for our front-line staff. Many resources are offered to help nurses meet their professional development goals through review courses, free study aids, mentoring, and exam voucher programs. Nurses are able to seek certifications in a wide variety of specialties, but the most common are Certified Pediatric Nurse, Certified Pediatric Hematology Oncology Nurse, Critical Care Registered Nurse, Certified Operating Room Nurse, and Certified Pediatric Emergency Nurse.

American Case Management
Certification
Beverly Boggio, BSN, RN, ACM

Bone and Marrow Transplant
Certified Nurse
Jennifer McFoy, BSN, RN, CPON, BMTCN
Angela Rosi, BSN, RN, CPHON, BMTCN
Abbey Streblick, BSN, RN, BMTCN

Certified Ambulatory
Surgery Nurse
Becky Hildebrand, BSN, RN, CNAMN

Certified Breastfeeding Counselor
Abby Cassalnova, BSN, RN, CBC
Courtney Retcher, BSN, RN, CBC
Hashna Dhen, BSN, RN, CBC
Keri Georgias, BSN, RN, CBC
Jennifer Goss, BSN, RN, CBC

Natalie Lucas, BSN, RN, CBC
Briana McCloskey, BSN, RN, CBC
Tina Moore, BSN, RN, CBC
Melissa Murphy, BSN, RN, CBC
Erica Rothage, BSN, RN, CBC
Nicoletta Seifert, BSN, RN, CBC

Certified Critical Care
Registered Nurse
Jennifer Amorose, BSN, RN, CCRN
Kahlee Arthur, BSN, RN, CCRN
Alexis Camacon, BSN, RN, CCRN, CPN
Christina DiNardo Bokor, BSN, RN, CCRN
Nicole Carney, RN, CCRN
Katherine Carancho, BSN, RN, CCRN
Brooke Dungan, BSN, RN, CCRN
Ashley Eberhardt, BSN, RN, CCRN
Laura Equeit, BSN, RN, CCRN
Victoria Fisher, BSN, RN, CCRN

Allison Frisch, BSN, RN, CCRN
Lindsay Gatz, BSN, RN, CCRN
Tayor Giambrone, BSN, RN, CCRN
Alec Hall, BSN, RN, CCRN
Pamela Jackson, MSN, RN, CCRN
Haley Johnson, BSN, RN, CCRN
Stephanie Kalata, BSN, RN, CCRN
Michaela Lieberman, BSN, RN, CCRN
Alexa Luba, BSN, RN, CCRN
Julia Masiak, BSN, RN, CCRN
Aimee Monday, BSN, RN, CCRN
Maeve O'Donnell, RN, CCRN
Joyce Pan, BSN, RN, CCRN
Caitlyn Profozich, BSN, RN, CCRN
Britney Reader, BSN, RN, CCRN
Rachel Schlabach, BSN, RN, CCRN
Sydney Shepard, BSN, RN, CCRN
Madeleine Smithgall, BSN, RN, CCRN
Alex Song, BSN, RN, CCRN
Amanda Stone, BSN, RN, CCRN

CONTINUING NURSING EDUCATION (CNE)

<table>
<thead>
<tr>
<th>TOTAL CNE EDUCATIONAL SESSIONS</th>
<th>123</th>
<th>141</th>
<th>144</th>
<th>110</th>
</tr>
</thead>
<tbody>
<tr>
<td>TOTAL CONTACT HOURS FOR SESSIONS</td>
<td>336.6</td>
<td>417.5</td>
<td>408.25</td>
<td>407.75</td>
</tr>
<tr>
<td>NURSES COMPLETED CNE</td>
<td>628</td>
<td>1,556</td>
<td>2,856</td>
<td>2,700*</td>
</tr>
<tr>
<td>TOTAL NUMBER OF CNE HOURS OFFERED</td>
<td>2,375.7</td>
<td>5,508</td>
<td>6,386</td>
<td>6,000*</td>
</tr>
<tr>
<td>2017</td>
<td>2018</td>
<td>2019</td>
<td>2020</td>
<td></td>
</tr>
</tbody>
</table>

2019-2020 NURSING OUTCOMES REPORT 23
Certified Pediatric Hematology and Oncology Nurse
Angela Cupelli, BSN, RN, CPHON
Heather Gallor, BSN, RN, CPHON
Meghan McLane, BSN, RN, CPHON
Rachel Mego, BSN, RN, CPHON
Catherine Meissner, BSN, RN, CPHON

Certified Pediatric Nurse
Kimberly Badorek, BSN, RN, CPN
Gretchen Benca, BSN, RN, CPN
Maura Bevan, BSN, RN, CPN
Jacqueline Blake, BSN, RN, CPN
Shelby Board, BSN, RN, CPN
Tyler Brennen, BSN, RN, CPN
Erin Burke, RN, CPN
Noah Burnett, BSN, RN, CPN
Alexis Cameron, BSN, RN, CPN, CCRN
Ronald Carey, RN, CPN
Chris Carr, RN, CPN
Jessica Clegg, BSN, RN, CPN
Courtney Coll, BSN, RN, CPN
Rachel Costa, BSN, RN, CPN
Nicolette Coyne, BSN, RN, CPN
Julie Donnelly, BSN, RN, CPN
Colleen Donohue, RNC, CPN
Sara Effen, BSN, RN, CPN
Kelly Evangelista, BSN, RN, CPN
Jessica Fichner, BSN, RN, CPN
Nicole Flinn, BSN, RN, CPN
Nicole Genova, BSN, RN, CPN
Morgan Gerhart, BSN, RN, CPN
Katie Gestriner, BSN, RN, CPN
Jordan Gillingham, BSN, RN, CPN
Michaela Granter, BSN, RN, CPN
Victoria Hannan, BSN, RN, CPN
Annie Hauge, RN, CPN
Amanda Hair, RN, CPN
Hannah Hamblin, RN, CPN
Allison Hamill, BSN, RN, CPN
Ashley Heater, BSN, RN, CPN
Candice Hernandez, BSN, RN, CPN
Jenna Hess, BSN, RN, CPN
Logan Himich, BSN, RN, CPN
Kelly Henning, BSN, RN, CPN
Nicole Hottinger, BSN, RN, CPN
Carrie Jeffrey, MSN, RN, CPN
Brendon Karnbauer, BSN, RN, CPN
Kayleigh Kibler, BSN, RN, CPN
Sarah Klimk, BSN, RN, CPN
Rachel Loughner, BSN, RN, CPN
Kathryn Malloy, BSN, RN, CPN
Connor Marchewski, BSN, RN, CPN
Apryl Marie Mares, RN, CPN
Katelyn McGuire, BSN, RN, CPN
Haley McKinney, BSN, RN, CPN
Rachel McNulty, BSN, RN, CPN
Melanie Micelli, RN, CPN
Jamie Mohr, BSN, RN, CPN
Kate Morelli, BSN, RN, CPN
Danielle Neely, BSN, RN, CPN
Jennifer Nolla, RN, CPN
Katie O'Shea, BSN, RN, CPN
Karissa Parsons, BSN, RN, CPN
Ashley Pawlik, BSN, RN, CPN
Erin Polak, BSN, RN, CPN
Kelley Quealy, BSN, RN, CPN
Megan Sko, BSN, RN, CPN
Gerri Waugaman, RNC, CPN
Ashley Wieczorek, BSN, RN, CPN
Amy Yelincic, BSN, RN, CPN

Certified Clinical Transplant Coordinator
Michael Peduzzi, BSN, RN, CCRC

Certified Pediatric Nurse Practitioner Primary Care
Sarah Merulli, MSN, RN, CPN, PNP-PC

Certified Rehabilitation Registered Nurse
Nancy Marino, RNI, CRRN

Family Nurse Practitioner Certification (ANCC)
Arlene Carter, MSN, RN, FNP-BC, VA-BC

Informatics Nursing Certification (ANCC)
JoEllen Daugherty, MSN, RN-BC, CNOR

Informatics Nursing
Emily Dick, MSN BSN RN-BC
Kristen Tokarski, MSN, RN-BC, CCRN,

Nurse Executive, Advanced Certification
Kimberly Nelson, DNP, ACNS-BS, RN-BC, CHFN-K, NEA-BC
MY NURSING CAREER ADVANCEMENTS

My Nursing Career enables nurses to grow professionally within their organization while remaining at the bedside. Most nurses apply for Senior Professional Nurse I and Senior Professional II promotions. Level I recognizes contributions that staff nurses make to the organization. These contributions including committee participation, teaching CPR, and education initiatives, to name a few. The Level II promotion recognizes nurses for quality improvement projects, evidence-based practice projects, research, leading initiatives, leading council work, and professional organization leadership. We had 730 nurses participate in My Nursing Career in 2019-2020.

Senior Professional Staff Nurse II
Patrick Azzara (2019, 2020)
Jeffery Beveridge (2019, 2020)
Amanda Bieleta (2019, 2020)
Leslie Browell (2019, 2020)
Dawn Burke (2019, 2020)
Maureen Carlson (2019, 2020)
Toni Cella (2020)
Bailey Commander (2019, 2020)
Angela Cupelli (2019, 2020)
Amy Davis (2019, 2020)
Staci Daykon (2019)
Molly Delaney (2019, 2020)
Ashley Duke (2019, 2020)
Melissa Evans (2019, 2020)
Blake Everhart (2019)
Lindsey Farione (2019)
Dawn Fisher (2019, 2020)
Hannah Fitzpatrick (2019, 2020)
Annette Fleck (2019, 2020)
Sarah Fox (2020)
Nicole Gargereilla (2019)
Amanda Gloninger (2020)
Kayla Godlewski (2019)
Gina Grube (2019, 2020)
Jenna Guckert (2019, 2020)
Annie Hague (2020)
Amanda Hail (2019, 2020)
Diane Hake (2019)
Kerri Harper (2019)
Jessica Huber (2019)
Amy Jacobson (2019, 2020)
Allison Jellicks (2019)
Christina Jockel (2019)
Carol Kabigting (2019, 2020)
Heather kenned (2019, 2020)
Nicole Kirkpatrick (2019)
Sandra Kitcho (2019, 2020)
Kylie Kostie (2019, 2020)
Ericka Kublak (2019, 2020)
Chelsea Langford (2019, 2020)
Adrienne Leard (2019, 2020)
Julia Mancini (2019)
Ashleigh Martinez (2019, 2020)
Melissa Mastorovich (2019, 2020)
Maire McEwen (2019, 2020)
Sara McGinnis (2019)
Jani Melhorn (2019, 2020)
Amber Morrell (2019, 2020)
Cheryl Messenger (2019, 2020)
Megan Mignogna (2019, 2020)
Victoria Morando (2020)
Teresa Mortelaro (2019, 2020)
Susan Murray (2019, 2020)
Taylor Myers (2019, 2020)
Allison Nichi (2019, 2020)
Vanessa Ondo (2019)
Amy Parks (2019)
Melissa Preziuso (2020)
Taryn Price (2019)
Alexa Raible (2019)
Anne Rendine (2019)
Jonathan Rent (2019, 2020)
Jennifer Rohall (2020)
Chloe Russin (2020)
Marissa Schaffhauser (2020)
Alexandra Dee Schneider (2019, 2020)
Nichole Schroyer (2019, 2020)
Stephanie Seelnacht (2019, 2020)
Kyla Shultz (2019, 2020)
Shannon Snatchko (2019, 2020)
Nicole Solty (2020)
Ashley Stefanko (2019, 2020)
Heather Valerino (2019, 2020)
Christopher Vanek (2019, 2020)
Julianne VanHoose (2019, 2020)
Christine Vayda (2019, 2020)
Amy Vestovich (2019, 2020)
Jenna Walker (2019, 2020)
Kara Whitehill (2020)
Julie Wiethehofer (2019, 2020)
Emily Williams (2019, 2020)
Ted Williams (2019, 2020)

Senior Professional Staff Nurse
Amanda Aber (2019, 2020)
Robert Ackerman (2019, 2020)
Michael Adamczyk (2019)
Melissa Adamek (2019, 2020)
Jessica Adams (2019, 2020)
Satriza Adams (2020)
Karen Albert (2019, 2020)
Monique Allen (2019, 2020)
Claudia Alvarez (2020)
Jennifer Amorose (2019, 2020)
Ashleigh Anderson (2020)
Christy Anderson (2019, 2020)
Shea Anderson (2020)
Lori Andreassi (2019, 2020)
Lindsay Antimary (2019, 2020)
Sarah Antonacci (2019, 2020)
Amanda Appelius (2019, 2020)
Casey Avery (2019, 2020)
Katelyn Awes (2020)
Keri Bachner (2019, 2020)
Erin Bacon (2019)
Michael Badach (2019, 2020)
Kimberly Badorak (2019, 2020)
Kelly Bagnato (2019, 2020)
Kayla Banaszak (2020)
Brittney Baranowski (2019, 2020)
Alisa Barger (2019, 2020)
Amber Barr (2019, 2020)
Olivia Barracchini (2019, 2020)
Tammie Bauer (2019, 2020)
Danielle Beckford (2020)
Jennifer Beley (2019)
Breonna Bell (2019, 2020)
Nena Bell (2019, 2020)
Gretchen Bence (2020)
Gillian Benton (2019, 2020)
Jamie Beretta (2019, 2020)
Maura Bevan (2020)
Katelyn Blaich (2020)
Jacequeline Blake (2019, 2020)
Courtney Bloss (2019, 2020)
Megan Bocchi (2019, 2020)
Christina Bokor (2020)
Shelby Boord (2019)
Julia Bost (2019)
Amy Bower (2019, 2020)
Bridget Bowland (2019, 2020)
Kathleen Boy (2020)
Tracey Brashear (2019, 2020)
Bethenn Brayer (2020)
Steven Bright (2019, 2020)
Cynthia Briley (2019, 2020)
Kayleigh Brink (2020)
Lisa Erinton (2019, 2020)
Caitlin Brown (2019)
Ashley Brungo (2019, 2020)
Anne Bryan (2019, 2020)
Joshua Buckley (2020)
Audrey Bucklin (2019)
Eileen Burger (2020)
Allison Burh (2019)
Stephanie Burh (2019, 2020)
Holly Burke (2019, 2020)
Mary Burke (2019)
Noah Burnett (2019, 2020)
Madelyn Burnham (2020)
Paula Byers (2019, 2020)
Alexis Cameron (2018, 2020)
Penelope Canel (2020)
Elizabeth Carey (2019, 2020)
Ronald Carey (2019, 2020)
Christopher Carr (2019, 2020)
Katherine Carrancho (2019, 2020)
Andrea Carroll (2019, 2020)
Jennifer Carter (2020)
Abigail Casalnova (2019, 2020)
Christine Cassandro (2019)
Olivia Castelli (2019, 2020)
Jennifer Cevalot (2018, 2020)
Carrie Celesky (2020)
Toni Cella (2019)
Lacey Chaussinaud (2019, 2020)
Andrew Cheatham (2019, 2020)
Katherine Cherry (2019, 2020)
Nicolette Coyne (2020)
Stephanie Cramer (2020)
Kimberly Crawford (2019, 2020)
Aiyssa Creighton (2020)
Nico Cribbs (2019, 2020)
Bianna Crisd (2020)
Kelsey Cummings (2020)
Sarah Dady (2019, 2020)
Kristin DeArmitt (2019, 2020)
Susan Debacco (2019, 2020)
Samantha Decccecco (2020)
Ashley DeLibero (2019, 2020)
Renee Dellaera (2019, 2020)
Nicole Ernst (2019, 2020)
Wendy Fait (2019, 2020)
Ann Falcona (2019, 2020)
Adrienne Farley (2019, 2020)
Teresa Farren (2019, 2020)
Elizabeth Felix (2019, 2020)
Steven Formier (2019, 2020)
Kayla Ferrell (2020)
Lindsay Fetch (2019, 2020)
Michaela Fetherlin (2019)
Jessica Fichner (2020)
Gina Fischer (2019, 2020)
Victoria Fisher (2020)

MY NURSING CAREER

<table>
<thead>
<tr>
<th>TOTAL NUMBER OF RNs IN MY NURSING CAREER LADDER</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>469</td>
<td>538</td>
<td>590</td>
<td>605</td>
<td></td>
</tr>
<tr>
<td>59.9%</td>
<td>66.5%</td>
<td>66.6%</td>
<td>67.3%</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Percentage RN Staff, Senior Staff, or Beyond</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>59.9%</td>
<td>66.5%</td>
<td>66.6%</td>
<td>67.3%</td>
<td></td>
</tr>
</tbody>
</table>

|----------------------------------|-------------------------|----------------------|
Cheryl Martin (2019)
Megan Martini (2020)
Juliana Maslak (2019, 2020)
Brooke Mathews (2019, 2020)
Michaela Mathewson (2019, 2020)
Stephanie Maxwell (2019, 2020)
Nicole May (2019, 2020)
Staci May (2019)
Jamie McBride (2019, 2020)
Melissa McClain (2019, 2020)
Jessica McClure (2019, 2020)
Emily McClymonds (2019)
Marysa McConnell (2019)
Morgan McRimmon (2020)
Julia McGaha (2019, 2020)
Amy McGaughey (2019, 2020)
Jamie McGough (2019, 2020)
Sean McGuire (2019, 2020)
Christa McIntyre (2019)
Megan McKeever (2019)
Thea McKenna (2019, 2020)
Haley McKinney (2019, 2020)
Meghan McLane (2019, 2020)
Sean McSorley (2019, 2020)
Coleen McSween (2019, 2020)
Michael McSween (2019, 2020)
Catherine Meissner (2019)
Courtney Mellon (2020)
Patricia Mentje (2019, 2020)
Sarah Merulli (2019, 2020)
Lari Meyer (2019, 2020)
Brittani Miller (2019, 2020)
Donna Miller (2019, 2020)
Drew Miller (2019)
Johnna Milliken (2019, 2020)
Gina Minerva (2019)
Alexandra Minutello (2019)
Katelyn Morelli (2020)
Megan Misorski (2019, 2020)
Phillip Mitchell (2019, 2020)
Skyla Mitrik (2019, 2020)
Danielle Mitsch (2019, 2020)
Jamie Mohr (2020)
Aimee Monday (2019, 2020)
Alexis Monti (2020)
Christina Moore (2019, 2020)
Victoria Morando (2019)
Dorothy Moreland (2019, 2020)
Laura Morelli (2019, 2020)
David Morgan (2019, 2020)
Samantha Morgan (2019, 2020)
Leah Morra (2019, 2020)
Julia Mosley (2019, 2020)
Lisa Mulkerin (2019, 2020)
Melissa Murphy (2019, 2020)
Margaret Myers (2020)
Kathleen Natala (2019, 2020)
Nicole Naylor (2019)
Denni Nearhood (2020)
Danielle Neely (2019, 2020)
Natczeva Nekrashavich (2019)
Megan Nicely (2019, 2020)
Meredith Nimitz (2019, 2020)
Alisha Nist (2019, 2020)
Emily Niziol (2019)
Maureen Nkomo (2020)
Jennifer Nolla (2019, 2020)
Kathleen Nomides (2019, 2020)
Samantha Norris (2019, 2020)
Hope Novak (2019, 2020)
Ally O’Connor (2020)
Annale O’Donnell (2019, 2020)
Carolyn O’Donnell (2020)
Kelsee O’Hare (2019)
Mark Olson (2019, 2020)
Paola Onderick (2019, 2020)
Luigina O’Rourke (2019, 2020)
Lexy Orriola (2019, 2020)
Tammy Oswald (2019, 2020)
Lindsay O’Tools (2019, 2020)
Julie Paccio (2019, 2020)
<table>
<thead>
<tr>
<th>Name</th>
<th>Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nicole Panasko</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Monic Panek</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Emily Paranick</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Jessica Pareste</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Amy Parks</td>
<td>2020</td>
</tr>
<tr>
<td>Samantha Perlett</td>
<td>2020</td>
</tr>
<tr>
<td>Victoria Parry</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Karissa Parsons</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Rebecca Parsons</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Dana Paschke</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Tisha Patinski</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Jayne Patton</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Lindsay Patty</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Ashley Pawlak</td>
<td>2020</td>
</tr>
<tr>
<td>Sarah Pawlik</td>
<td>2020</td>
</tr>
<tr>
<td>Alexis Peate</td>
<td>2019</td>
</tr>
<tr>
<td>Britanie Perla</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Jamie Perrucci</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Sarah Petersen</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Erika Peetrasek</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Leah Phelps</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Ashley Phillips</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Hallie Phillips</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Ashley Philpot</td>
<td>2020</td>
</tr>
<tr>
<td>Jennifer Pinkerton</td>
<td>2020</td>
</tr>
<tr>
<td>Moriah Piper</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Emily Plansis</td>
<td>2020</td>
</tr>
<tr>
<td>Kathleen Plansis</td>
<td>2016, 2020</td>
</tr>
<tr>
<td>Nicholas Plansis</td>
<td>2020</td>
</tr>
<tr>
<td>Mary Rentler</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Alexis Restori</td>
<td>2020</td>
</tr>
<tr>
<td>Erica Rethage</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Marvis Rhea</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Sally Riley</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Tami Ritenour</td>
<td>2020</td>
</tr>
<tr>
<td>Darci Robinson</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Melanie Rodgers</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Maranda Rosano</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Sheri Rosato</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Cassandra Rosemeyer</td>
<td>2020</td>
</tr>
<tr>
<td>Malia Rosenfeld</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Stephanie Roush</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Marisa Rozwat</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Megan Ruefie</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Denise Ruffalo</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Gloria Jayne Rumick</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Elizabeth Rupple</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Amy Russell</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Chloe Russin</td>
<td>2019</td>
</tr>
<tr>
<td>Mary Ruzic</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Laura Ryan</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Danielle Sabia</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Apryl Sabol</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Jennifer Sabow</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Rachel Samuels</td>
<td>2020</td>
</tr>
<tr>
<td>Laura Saucerman</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Dana Saunders</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Alyssa Scalercio</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Katie Scalise</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Valerie Schalm</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Jean Schmiedel</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Audrey Schneider</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Julie Schneider</td>
<td>2020</td>
</tr>
<tr>
<td>Pamela Schneider</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Marissa Schott</td>
<td>2019</td>
</tr>
<tr>
<td>Kelsey Schreiber</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Linda Schueier</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Michelle Schwab</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Nichole Schwartz</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Christine Scott</td>
<td>2019</td>
</tr>
<tr>
<td>Darcy Seidel</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Niccolite Seifert</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Carol Serdy</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Teresa Sestito</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Michelle Shaffer</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Sarina Shah</td>
<td>2020</td>
</tr>
<tr>
<td>Anna Shashura</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Molly Sheasle</td>
<td>2019, 2020</td>
</tr>
<tr>
<td>Sydney Shephard</td>
<td>2020</td>
</tr>
<tr>
<td>Stacy Shipley</td>
<td>2019, 2020</td>
</tr>
</tbody>
</table>
Collaboration With Schools of Nursing

UPMC Children's Hospital of Pittsburgh offers a pediatric-focused clinical experience for over 1,600 undergraduate and graduate nursing students from 31 schools of nursing each year. Nursing students observe, practice, and learn with faculty in a dynamic, diverse, and innovative hospital environment to prepare for their professional role as clinicians, researchers, and educators to positively impact patient care outcomes. There has been a relatively steady increase in the number of students from all levels of professional nursing education programs. This increase in the number of nursing students is expected to escalate as schools increase class enrollment. Many of our staff nurses have partnered with schools serving as clinical faculty for student nurses. These pediatric nursing experts provide an excellent resource to schools and the profession.

UNIVERSITY, COLLEGE, AND HOSPITAL NURSING PROGRAMS

**Doctorate and Master's Nursing Programs**
- Capella University
- Carroll University
- Chatham University
- Duquesne University
- Kent State University of East Liverpool, Ohio
- Pennsylvania State University
- Robert Morris University
- Rush University
- University of Pittsburgh
- Wayne State University

**Baccalaureate Nursing Programs**
- Carroll University
- Carroll University/St. Vincent College
- Duquesne University
- Edinboro University
- Franciscan University of Steubenville, Ohio

**Nursing Diploma Programs**
- Alle-Kiski Citizen's Hospital
- UPMC Jameson
- UPMC Mercy
- UPMC St. Margaret
- UPMC Shadyside

**Washington Health System**
- West Penn Hospital

**Associate Degree Nursing Programs**
- Community College of Allegheny County
- Community College of Beaver County
- Community College of Butler County
- Mt. Aloysius College

**Perioperative Student Nurse Interns Schools Participating**
- Duquesne University
- University of Pittsburgh
UPMC Children’s Nurses Serving as Faculty

Jenna Amanda Alexander, BSN, RN
Duquesne University (2020)

Lynn Belica, MSN, RN, CPN
Duquesne University (2019, 2020)

Amanda Bieleta, MSN, RN, CBC, CCRN
Robert Morris University (2019)
Duquesne University (2019)

Ashley Brungo, MSN, RN, CPHON
Carlow University (2019)

Noah Burnett, BSN, RNC, CPN
Duquesne University (2019)

Marnie Burkett, DNP, RN, CCRN
University of Pittsburgh School of Nursing (2019, 2020)

Ashley Cole, DNP, RN, CCRN
Carlow University (2019)

Rachel Costa, BSN, RN, CPN
Duquesne University (2020)

Kristin Clarkson, CRNP
University of Pittsburgh School of Nursing (2020)

Maley Ebner, BSN, RN
Duquesne University (2020)

Michaela Fetherlin, BSN, RN, CCRN
Carlow University (2019)

Molly Gibson, BSN, RN, CPEN
Duquesne University (2020)

Debbie Glatz, MSN, RN, CPN
Duquesne University (2019, 2020)
Franciscan University (2019)

Kayla Godlewski, MSN, RN, CPN
Duquesne University (2019, 2020)

Tara Graham, DNP, RN, CPN
Carlow University (2019, 2020)

Kim Graves, MSN, RN
Community College of Allegheny College (2019, 2020)

Brittany Gregg, BSN, RN
Duquesne University (2020)

Becky Hontz, BSN, RN
Carlow University (2020)

Shannon Janzef, MSN, RN
LaRoche College (2019)

Carrie Jeffrey, MSN, RN, CPN
Carlow University (2019)

Michelle Kane, MSN, RN, CCRN
Carlow University (2020)

Carolyn King, MSN, RN
University of Pittsburgh School of Nursing (2019, 2020)

Christina Jockel Knapp, MSN, RN, CCRN
Duquesne University (2019)

Chaisaa Langford, MSN, RN, CCRN
St. Francis University (2019, 2020)

Lindsay Krebs, BSN, RN, CPN
Duquesne University (2020)

Jodi Licata, MSN, CNL, RN
Duquesne University (2020)

Jenna Lynch, BSN, RN, CPN
University of Pittsburgh School of Nursing (2019)

Shanna Maloney, DNP, RN, CPN
Robert Morris University (2019)

Julia Mancini, BSN, RN, CCRN
Community College of Beaver County (2019)

Ashleah Martinez, BSN, RN, CCRN
Duquesne University (2019, 2020)
2019 Student Nurse Interns

UPMC Children’s Nurses Serving as Faculty (continued)

Taylor Myers, BSN, RN, CPN
Duquesne University (2020)

Maranda Rosano, BSN, RN, CPN
University of Pittsburgh School of Nursing (2019, 2020)

Nicole Shannon, MSN, RN, CPN
Duquesne University (2019)

Emily Shawley, MSN, RN, CPEN
Carlow University (2019)

Jordan Sosko, MSN, RN, CPHON
University of Pittsburgh, Greensburg Campus (2019, 2020)

Ashley St. Jacques, BSN, RN, CPN
Community College of Allegheny County (2019)

Jennifer Trosen, MSN, RN, CCRN
Indiana University of Pennsylvania (2019)

Kassie Thompson, BSN, RN, CCRN, CBC
Alle-Kiski Citizen’s Hospital (2019)

Leah Urbanik, MSN, RN
University of Pittsburgh, Greensburg Campus (2020)

Shannon Wagner, BSN, RN, CPEN
Duquesne University (2019)

Kara Whitehall, MSN, RN, CCRN
Duquesne University (2020)

Rebecca Zanecosky, MSN, CRNP, PNP-AC
Community College of Allegheny County (2020)

2019 Student Nurse Intern Preceptor of the Year

Amanda Herk, BSN, RN
Professional Staff Nurse
Pediatric Intensive Care Unit
The Nursing Fellowship Program offers opportunities to enhance knowledge of specialty practice and settings. The Fellowship Program was expanded to include Oncology with the Bone Marrow Transplant Fellowship and Critical Care. Fellows participate in a 12-month program that includes a core curriculum of evidence-based practice, pain management, and presentation and publication. Didactic and experiential learning is used to identify an evidence-based practice project which may be submitted for a My Nursing Career Level II project.

### 2019 Nurse Fellows

- **Abdominal Transplant Fellowship**
  - Jenna Hess, BSN, RN, CPN
  - Kylee Kostie, BSN, RN, CCRN, CPN
  - Megan Misorski, BSN, RN

- **Bone Marrow Transplant (BMT) Fellowship**
  - Ashley Brungo, MSN, RN, CPHN
  - Stephanie Kalata, BSN, RN, CCRN
  - Marysa Mcconnell, BSN, CPEN

- **Neonatal Nursing Fellowship**
  - Hannah Thyberg, BSN, RN, CCRN
  - Morgan Costa, BSN, RN, CCRN
  - Abagail Casalnova, BSN, RN, CBC
  - Hashna Dheen, BSN, RN, CBC
  - Mckayla Thell, BSN, RN
  - Stephanie Oriie, BSN, RN
  - Erin Merlde, BSN, RN
  - Jordan Grgrurich, BSN, RN
  - Jennifer Espinosa, BSN, RN

- **Nursing Research Fellowship**
  - Chelsea Langford, MSN, RN, CCRN
  - Travis Tokach, BSN, RN

- **Trauma Fellowship**
  - Benjamin Erdman, BSN, RN
  - Haley Johnson, BSN, RN, CCRN, CPN
  - Lexie Monti, BSN, RN, CCRN
  - Olivia Nourie, BSN, RN
  - Vanessa Ondo, BSN, RN
  - Jessica Rubino, BSN, RN

### 2020 Nurse Fellows

- **Abdominal Transplant Fellowship**
  - Michael Mathewson, RN
  - Ashlee Unroe, BSN, RN
  - Marissa Schaffhauser, BSN, RN, CCRN

- **Oncology/BMT Fellowship**
  - Angela Cupelli, BSN, RN, CPHN, BMTCN
  - Abby Streblick, BSN, RN, BMTCN

- **Neonatal Nursing Fellowship**
  - Carrie Celeskey, BSN, RN, CCRN
  - Hallie Phillips, BSN, RN
  - Casey Devito, BSN, RN
  - Danielle Schumacher, BSN, RN
  - Amara Lukacena, BSN, RN

- **Trauma Fellowship**
  - Amanda Aber, BSN, RN
  - Alyssa Croyton, BSN, RN
  - Carleigh Detorre, BSN, RN, CPN
  - Danielle Neely, BSN, RN, CPN

- **Critical Care Fellowship**
  - Lauren Clisney, BSN, RN
  - Kristin Loughery, BSN, RN
  - Amanda Hutter, BSN, RN
  - Chelsea Sivak, BSN, RN
  - Lindsey Gatz, BSN, RN, CCRN
  - Kristin Wert, BSN, RN, CCRN
Culturally Competent Care Using Language Carts

UPMC Children’s began with an initial investment of two Language Carts in October 2019 to help improve culturally competent care. To date, we have 45 Language Carts in use throughout the hospital to support our limited English proficient patients and families.
Emergency Department Capacity Management
Decreasing Length of Stay to Improve Quality and Patient/Family Experience

Decreasing ED Length of Stay

**Admitted Patient Length of Stay**
- CY15: 301 minutes
- CY16: 288 minutes
- CY17: 271 minutes
- CY18: 262 minutes
- CY19: 235 minutes
- CY20: 207 minutes
Goal: 210 minutes

**Discharged Patient Length of Stay**
- CY15: 169 minutes
- CY16: 172 minutes
- CY17: 164 minutes
- CY18: 153 minutes
- CY19: 149 minutes
- CY20: 139 minutes
Goal: 150 minutes

**Decreased “Left Without Being Seen” Patients**
- CY15: 1280
- CY16: 1454
- CY17: 1399
- CY18: 809
- CY19: 328
- CY20: 112
- %: 1.6% → 1.8% → 1.7% → 1.0% → 0.4% → 0.2%
Supporting the Community

Foster Love Project

The Foster Love Project is an organization that provides support to foster children and the families who foster them. Through donations, they provide foster children with luggage bags filled with small comforts and basic need items. The bags replace garbage bags that so many foster children use during placement. The Nursing Excellence Council was able to donate 40 bags for its December 2020 bag drive.
Arsenal Middle School Project

UPMC Children’s Hospital partners with Pittsburgh Public Schools as part of a school-health partnership to address the physical, social, and emotional needs of students. The Emergency Department made a commitment to the community and partnered with Arsenal Middle School for a local outreach initiative to improve population health and safety. Sally Riley, BSN, RN, CPEN, former chair of the ED Work Environment Committee, started this community effort. In the first year, Ms. Riley and her team were able to collect more than 200 Jackets, hats, socks, and gloves in addition to three van loads of food. Megan Ruelle, BSN, RN, CPEN, assumed leadership for this community volunteer effort and continued the food and clothing drive. Nurses were supported through the ED Work Environment Committee to work on the health outreach initiative and were provided dedicated time away from patient care to attend meetings. Nurses at UPMC Children’s continued to partner with Arsenal Middle School by participating in the winter drives in 2017, 2018, 2019, and 2020. Staff collected non-perishable food items, multiple bags of clothes, and new winter coats — enough to fill a sports utility vehicle.

ED Work Environment Committee Members

Sally Riley, BSN, RN, CPEN, Former Chair
Megan Ruelle, BSN, RN, CPEN, Senior Professional Staff Nurse
Sara Acto, RN, Professional Staff Nurse
Casey Avery, BSN, RN, Senior Professional Staff Nurse
Ranee Catalone, BSN, RN, Senior Professional Nurse
Michelle Getto, BSN, RN, Senior Professional Staff Nurse
Ariel Kline, BSN, RN, Senior Professional Staff Nurse
Erica Lenzer, BSN, RN, CPEN, Professional Staff Nurse
Emily McClymonds, BSN, RN, Senior Professional Nurse
Shannon Mance, BSN, RN, Professional Staff Nurse
Michelle Mazza, BSN, RN, Professional Staff Nurse
Luke Mitchell, BSN, RN, Professional Staff Nurse
Steve Nelson, BSN, RN, Professional Staff Nurse
Maria Norris, BSN, RN, Professional Staff Nurse
Jeff Parente, BSN, RN, Senior Professional Nurse
Brandon Parks, BSN, RN, Senior Professional Staff Nurse
Blake Roach, BSN, RN, CPEN, Senior Professional Nurse
Heather Walker, BSN, RN, Senior Professional Nurse
Danielle Rigsby, Advanced Patient Care Technician
Shannon Young, HSN, RN, CPEN, Unit Director
Megan Mignogna, BSN, RN, CPEN, Senior Professional Staff Nurse II
<table>
<thead>
<tr>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Backpack/School Supply Drive</td>
<td>KDKA Turkey Tabulator</td>
</tr>
<tr>
<td>DONATED TO Arsenal School</td>
<td>DONATED TO Pittsburgh Community Families</td>
</tr>
<tr>
<td>School Supply Drive</td>
<td>Childhood Cancer Walk</td>
</tr>
<tr>
<td>DONATED TO Propel Charter School</td>
<td>DONATED TO CureSearch for Children’s Cancer</td>
</tr>
<tr>
<td>KDKA Turkey Tabulator</td>
<td>Supporting Kids With Cancer in the Community</td>
</tr>
<tr>
<td>DONATED TO Pittsburgh Community Families</td>
<td>DONATED TO Lending Hearts Organization</td>
</tr>
<tr>
<td>Childhood Cancer Walk</td>
<td>Virtual Holiday Drive for Children’s Hospital Library</td>
</tr>
<tr>
<td>DONATED TO CureSearch for Children’s Cancer</td>
<td>DONATED TO Child Life</td>
</tr>
<tr>
<td>Supporting Kids With Cancer In the Community</td>
<td>Walking Taco Sale</td>
</tr>
<tr>
<td>DONATED TO Lending Hearts Organization</td>
<td>DONATED TO Child Life Holiday Drive and ER Turkey Drive</td>
</tr>
<tr>
<td>Holiday Toy Drive</td>
<td>Hosted/Served Meal</td>
</tr>
<tr>
<td>DONATED TO Child Life</td>
<td>DONATED TO Ronald McDonald House</td>
</tr>
<tr>
<td>Bake Sale</td>
<td>Coat Drive</td>
</tr>
<tr>
<td>DONATED TO Rand Memorial Hospital on Grand Bahama Island (Hurricane Relief)</td>
<td>DONATED TO Arsenal School</td>
</tr>
<tr>
<td>Walking Taco Sale</td>
<td>Change Wars</td>
</tr>
<tr>
<td>DONATED TO Tree of Life Synagogue</td>
<td>DONATED TO Greater Pittsburgh Food Bank</td>
</tr>
<tr>
<td>Holiday Toy Drive</td>
<td>Holiday Drive</td>
</tr>
<tr>
<td>DONATED TO Toys for Tots</td>
<td>DONATED TO Caring for Kids Campaign</td>
</tr>
<tr>
<td>5th Annual Little Hearts Fundraiser</td>
<td>Personal Care Item Collection</td>
</tr>
<tr>
<td>DONATED TO Little Hearts Foundation</td>
<td>DONATED TO Light of Life Ministries</td>
</tr>
<tr>
<td>Coat Drive</td>
<td></td>
</tr>
<tr>
<td>DONATED To Arsenal School</td>
<td></td>
</tr>
<tr>
<td>Holiday Drive</td>
<td></td>
</tr>
<tr>
<td>DONATED TO Caring for Kids Campaign</td>
<td></td>
</tr>
</tbody>
</table>
Exemplary Professional Practice

Professional Practice Council

CO-CHAIR
Heather Harris, MSN, RN, CCRN

CO-CHAIR
Kylie Kostie, BSN, RN, CPN, CCRN

CHAIR ELECT
Kristen Wert, BSN, RN, CCRN
Central Line Associated Blood Stream Infections (CLABSI)

Central vascular access often provides a lifeline for patients needing intravenous medications. Special care of these lines is imperative to prevent infection and sepsis. Based on evidence in literature, defined practices and protocols prevent or lower the risk for infections. In 2018, the Vascular Access Committee began to focus on best practices and developed a plan for the development of a dressing change kit and validation of RNs performing line care. Beginning in 2019, each staff RN was validated two times a year for accessing a central line, performing a cap change, and performing a dressing change. In 2018 there were 55 CLABSI in both acute care and critical care. Since implementation of the staff validations and new dressing change kits, the number of CLABSI decreased by 50 percent with 25 in 2019 and 27 in 2020.

![CLABSI Rate Chart]

Patient Controlled Analgesic Error Reduction

Patient Control Analgesia (PCA) is a method of pain control that gives patients the power to control their pain. This is done through a computerized pump that has built-in safety features to prevent incorrect dosing. Orders for PCA are complex with concentration of medications, dosing of the medication, interval of dosing, and lock-out maximum dose. This can lead to confusion in programming the pump and dosing errors. The Medication Process Improvement Team assessed ways to improve the process and reduce PCA errors. The PCA Task force made several changes that led to a downward trend in PCA errors. These changes include:

- Enhancement to orders to set clear instruction
- Updates to the label of the medication cartridge to provide the key elements of the medication
- Creation of a process for a double check by two RNs for PCA set up, changes in caregivers and dosing changes

![PCA Error Rate Chart]
Bubble CPAP Decreases Intubation Days

In early 2018, an interprofessional team that included physicians, respiratory therapists, and Neonatal nurses convened to address an increased trend in ventilator days and sought to identify strategies to reduce ventilator use in the neonatal population. In 2017 the NICU had 4,374 total ventilator days, which increased to 4,455 in 2018 a 1.8% increase (Figure 1). In September 2018, UPMC Children's implemented a protocol-based approach to bubble continuous positive airway pressure (CPAP) utilizing an occlusive patient interface. Immediately following implementation, daily bubble CPAP rounds occurred to answer staff questions, check interfaces and skin integrity hourly, and address any barriers to a seamless transition. Following implementation, the NICU witnessed a stepwise decrease in total ventilator days. There was a reduction of 1,389 (-31.2%) ventilator days when comparing 2018 to 2019 and an additional decrease of 221 (-7.2%) ventilator days in 2020. From calendar year 2018 to 2020, the hospital achieved a 36% decrease in ventilator days. A multi-disciplinary approach including front-line staff input, communication, rounding, and monthly reporting were key drivers to the success of the project.

![Ventilator Use Days Graph]

**Participants Involved**

**Respiratory Care Services and Transport Team**
- **Bradley A. Kuch, MHA, RRT-NPS, FAARC**
  Director, Respiratory Care Services and Transport Team

**Barbara Madison, BS, RRT**
  Supervisor

**Nursing Administration**
- **Carrie Vincett, MSN, RN, CPN**
  Director, Critical Care Medicine

**Division of Newborn Medicine**
- **Thomas Diacovo, MD**
  Neonatologist

**James Kiger, MD**
  Neonatologist

**Melissa Riley, MD**
  Neonatologist

**Nursing**
- **Teresa Mingrone, MSN, RN, CCRN**
  Programmatic Nurse Specialist

**Jamie Capone, BSN, RN, CCRN**
  Clinician
Quality and Safety Council

The focus of the Quality and Safety Council is to identify opportunities to use performance improvement to enhance outcomes. The council supports both patient and team member safety. Initiatives include reductions in medication errors, safe patient handling with lift equipment, and a task force for violence prevention.

CHAIR
Sara McGinnis, BSN, RN, CPEN

CO-CHAIR
Melissa Evans, MSN, RN, CNL, CCRN

CHAIR ELECT
Kayla Jubic, Jubic MSN, RN, CPN, CCRN-K, CBC
MIBG (Meta-iodobenzylguanidine)

MIBG 1-131 is a specialized treatment for patients who have neuro-endocrine tumors. What makes this treatment so special is that the patient must stay in a lead-lined room until the radiation exposure rate from the patient’s body is at a safe level. A team of physicians, nurses, pharmacists, radiation specialists, researchers, child life specialists, and a patient’s family helped with the design of the room as well as the development of policies and protocols to guide the daily care for these patients from admission through discharge.

The therapy suite embraces the family-centered care model while maintaining radiation safety. Care team staff and providers completed extensive training. This education included simulation of a patient admission through discharge and provided insight about how to provide this specialized care. With protocols, processes, and equipment in place, UPMC Children’s is the first hospital in western Pennsylvania to offer a pediatric MIBG therapy suite.

MIBG Room on 9B made possible by generous donors Paul Levesque and Stephanie McMahon Levesque.

MIBG parent space
2020 Year of the Nurse...

COVID-19 INCIDENT COMMAND CENTER
- **Incident Commander:**
  - Dane S. Hupp, DNP, RN, NEA-BC FAAN
  - Chief Nursing Officer
  - Vice President of Operations and Patient Care Services
- **ID Physician Expert:**
  - Michael Green, MD, MPH
  - Medical Director, Infection Prevention
  - Division of Infectious Diseases
  - UPMC Children's Hospital of Pittsburgh
  - Professor of Pediatrics and Surgery
  - University of Pittsburgh School of Medicine
- **Senior Nursing Operations Leads:**
  - Michele Carson, MSN, RN, CPN, NEA-BC
  - Paula Birkle, MSN, RN, NEA-BC
  - Melissa McNaught, BSN, RN, BC, AOCN
  - Kristen Staska, DNP, RN, CPN, NEA-BC
  - Carrie Vincott, MSN, RN, CRNP
  - Durac Vincze, MSN, RN, NEA-BC

MARCH 19
- Pennsylvania Governor ordered the statewide closure of non-life sustaining businesses
- **UPMC Children's Command Center opens 24/7**

MARCH 11
- World Health Organization declares Covid-19 pandemic

MARCH 25
- Clinical screening begins at entrances

APRIL 9
- UPMC Children's admits their first COVID-19 patient to 8B Medical Unit
Year of the COVID-19 Pandemic

Emergency Management/infection Prevention Leads

Jeanine Britt, BSN, RN, CPM, CIC
Megan Clapp, MSN, RN, CPN
Audra Dawson, BSN, RN, CIC
Hannel Kauhanka, MSN, RN, NNP-BC, C-NPT
Lindsay Montoya, MPH, CIC
Rachel Young, MSN, CRNP, AOC

DECEMBER 14
975 doses of Pfizer vaccine arrive from UPS at UPMC Children’s

DECEMBER 15
UPMC Children’s Vaccine Clinics begin through prioritization of frontline healthcare workers live on “Good Morning America”

DECEMBER 31
All UPMC Children’s employees boarding groups notified for eligible vaccine

JUNE 16
UPMC Children’s Command Center transitions to hospital operations in a virtual mode, as well as meetings
Patient Experience Council

The Patient Experience Council is a nurse-led, multidisciplinary council that aims to provide a consistent standard of excellence for the patient and family experience through encouraging best practices among all staff. Enhanced consistency with the best practice bundle includes bedside shift report, hourly rounding, communication boards, and nurse leader rounding.

UPMC Children’s was recognized by Huron’s Studer Group as a 2020 Excellence in Healthcare Award winner for most improved patient experience.

Excellence in Healthcare Award
This award recognizes organizations that drive positive outcomes related to patient experience, consumer experience.
Improving Patient and Family Experience

REACHING TOP DECILE IN THE COUNTRY

![Bar chart showing percentile of top box scores for 2019 and 2020 with scores of 84 and 92 respectively.]

My Hopes for Today

My Hopes for Today cards were implemented in the Perioperative arena to enhance the patient/family experience by asking child and family what is most important today.

My Hopes for Today cards:

- At UPMC Children’s Hospital of Pittsburgh, our goal is to make sure that what is important to you is included in your care.
- We want to know what your hopes are and how we can make you feel more comfortable during your stay. Please help us answer some questions about what is most important to you so that we can give you the best care possible.

  What is most important to you today?

  Do you have any special needs or requests?

  What else can we do to make you feel more comfortable?

- Always feel free to talk to a member of your care team if you have any questions or concerns. We are here for you.

UPMC Children’s Hospital of Pittsburgh
Nurse Leader Rounding to Reduce Condition Help

The Condition Help tool empowers patients and families to call a rapid response team to the bedside when they believe there is an emergent patient care need. Condition Help calls are often the result of ineffective communication. Nurse leader rounding on patients and families was fully implemented in 2018 and 2019 resulting in a significant reduction of Condition Help calls.
ICU Medication Safety Room Simulations Reduce Medication Errors

In the summer of 2018, ICU Medication Safety Room Simulations were implemented for reducing medication errors in Intensive Care Units. This project was developed and implemented by nurse representatives from each ICU in collaboration with ICU leadership and quality improvement representatives. Monthly simulations present mock medication errors and other safety issues that participants must identify and rectify. During these micro-simulations, facilitators can assess existing process gaps, provide real time education to participants, and include quick in-servicing on any recently identified medication or safety issue.

TOTAL PARENTAL NUTRITION/LIPIDS EVENTS IN CRITICAL CARE UNITS
New Knowledge, Innovations, and Improvements
Evidenced-Based Practice and Research Council (EBP)

The Evidence-Based Practice and Research Council held an inaugural showcase known as the EBP Spring Break in Spring 2019 to highlight the great work performed by staff nurses throughout the hospital. A total of ten posters were displayed.

2019 EBP Spring Break Showcase

1. Emergency Department Triage: Changing the Culture. Jeffrey Beveridge, BSN, RN, CPEN; Zachary Clayton, BA, NREMT, APCT; and David Rakach, MSN, RN, CPEN.

2. Abracadabra: Change a Retired Hospital Laptop Into a Game-Changing Tool for Family Education. Mary Jo MacPherson, BSN, RN, CBC; Teresa Mingrone, MSN, RN, CRN; Diane Arkin, MSN, RN, NEA-BC.

3. Timeliness of Antibiotic Administration in Febrile Oncology Patients. Heather Kennedy MSN, RN, CPEN; Celia Pulver, RN, BSISM.

4. Breastfeeding Support and Education for Families and Staff of the Heart and Vascular Institute of CHR. Jessica Davis, BSN, RN, CRN, IBCLC; Yuliya Domzha, MD; Tracy Baust, BA.

5. Implementation and Evaluation of Artic Sun for Pediatric Targeted Temperature Management. Rebecca Lavezoli, MSN, RN, CRN; Alicia Alcama, MD, MPH; Erika Fink, MD, MS.

6. Decreasing Skin Breakdown in Pediatric Bone Marrow Transplant Patients Receiving Thiopeta. Jami Melhorn, BSN, RN, CPHON.

7. Thinking Outside the Box: Procedural Pain Relief is Possible in the PCU. Kylie Kostie, BSN, RN, CPN, CRN.

8. Decreasing Adverse Drug Events by Implementing Continuous Education. Vittoria Dowds, BSN, RN, CPN.

9. The Impact of “Down Time” on Continuous Renal Replacement Therapy in Pediatric Intensive Care Unit. Leslie Konyk, BSN, RN, CRN; Jonathan Pelletier, MD; Arnette Fleck, BSN, RN, CRN; Coleen McSteen, BSN, RN, CRN; Dawn Fisher, RN, CRN; Dana Duhman, DO, MS.

First Intraoperative MRI in the City

UPMC Children’s was the first hospital in Pittsburgh to have an Intraoperative Magnetic Resonance Imaging (IMRI) suite allowing patients to be imaged during surgery. This innovative technology allows surgeons to navigate tumor resections and other procedures without moving patients to another room for scans. In 2019, a multidisciplinary team worked together to develop the educational process for introducing staff to the IMRI room with a focus on safety for the patient and team. Protocols that were developed include the use of pocketless scrubs to decrease metal objects brought into the IMRI suite, and a second time out to confirm IMRI safety and clearance. Countless tabletop and live simulations were performed to ensure the highest level of readiness and safety.

TEAM PARTICIPANTS

- Brian Biasole, MD, PhD
- Colleen Cooper, RT, MR
- Kristen Harman, MHA, RT, MRSO
- Diane Hupp, DNP, RN, NEA-BC, FAAN
- Sheila Moore, MD
- Patty Munk, MHA, BSN, RN, CNOR
- Vince Policicchio, BSN, RN, CNOR
- Elizabeth Tyler-Kabara, MD, PhD
- Durae Vincze, MSN, RN, NEA-BC
- Kristin Vitalone, MBA, BSN, RN, CNOR
- Fern Wasco, MSN, RN
Cardiac Feeding Protocols

An interdisciplinary team consisting of a lactation consultant, registered dietician, nurse practitioner, occupational therapist, nurses, and physicians developed standardized nutrition protocols for single ventricle and critical congenital heart disease (CCHD) patients. Results yielded a decrease in the mean number of days to enteral feeding of 2.5 days compared to the pre-implementation mean of 5.7 days. In addition, a decrease in the mean number of days to reach full enteral feedings post-implementation of 6.03 days compared to the mean 72 days pre-implementation. There was also a decrease in the incidence of necrotizing enterocolitis after the implementation of risk-adjusted standardized nutrition protocols to 3.3% compared to 16.6% pre-implementation.

TEAM PARTICIPANTS

- Ashley Cole, DNP, RN, CRRN
- Erin Colvin, CRNP
- Yuliya Domnina, MD
- Jessica Davis, BSN, RN, CCRN, IBCLC
- Amanda Matello, MS, RD, LDN
- Jamie Scheller, OTR/L
Pupillometer Use in Critical Care

With manual pupil examination, nurses may have trouble deciphering if a pupil is sluggish or non-reactive to light, which significantly changes the patient’s course of action. Other concerns with manual pupil examination include different light stimulus sources, different clinician approaches to the pupil, and clinician visual acuity. A nurse-led trial of the pupillometer was conducted in the PICU beginning in December 2019. The NeurOptics® NPI-200 pupillometer provides an automated, objective assessment of pupillary light reflex, which can provide early detection of neurological decompensation and prompt escalation of care. The project included 48 PICU patients ages 1 month to 18 years. Of the 48 patients, 83.3% tolerated the assessment by nurse report. The pupillometer provided an enhanced pupillary assessment according to 81.2% of PICU nurses, and 80% of the nurses reported that they believed the device was more accurate than their manual findings. Most of the manual readings assessed pupil size smaller than the pupillometer. Through collaboration between nurses and physicians to develop innovative nursing practice, the pupillometer trial was a success and contributed to improvements in the care environment.

TEAM PARTICIPANTS
- Christina Jockel, MSN, RN, CCRN
- Kylie Kostle, RN, BSN, CPN, CCRN
- Rebecca Lavezoli, MSN, RN, CCRN
- Emily Shawley, NSN, RN, CPEN

Continuous Renal Replacement Therapy Innovation

The Continuous Renal Replacement Therapy (CRRT) team sought an innovative way to implement new technology for CRRT using a small filter newly available in the United States for optimal results in children less than 10 kg, resulting in a reduction in exposure to transfused donor blood previously used to prime the large filter. With the knowledge of emerging advances in technology for CRRT filtration, the team was able to modify existing practices for an improvement in the care setting. The reduction in the rate of donor blood needed for CRRT and exposure to donor blood in children less than 10 kg decreased from 4.54 cc’s to 0 blood prime rate per 100 CRRT hours. In addition, the smaller filter allows for a slower purification of electrolytes and excess fluid which aids in the hemodynamic stability of the most vulnerable patients during CRRT therapy.

TEAM PARTICIPANTS
- Dawn Fisher, RN, CCRN
- Leslie Konyk, BSN, RN, CCRN
- Coleen McSteen, BSN, RN, CCRN
Preventing Pressure Injuries

Preventing hospital-acquired pressure injuries has been an area of focus for the interdisciplinary performance improvement team at UPMC Children’s. The committee made multiple improvements to policies, reference tools, a new risk assessment tool, and educational initiatives. Weekly active surveillance rounds are occurring in the critical care areas.

**TACTICS**

2. Perform active surveillance.
3. Implement improved risk assessment tool.

---

**REDUCTION OF RESPIRATORY MASK INJURIES**

- Number of respiratory mask injuries
- CY19 vs CY20

---

**REDUCTION OF SERIOUS PRESSURE INJURIES**

- Number of serious pressure injuries per 1000 patient days
- CY19 vs CY20

---

**REDUCTION OF NON-DEVICE RELATED INJURIES**

- Number of non-device related injuries
- CY19 vs CY20
Presentations

Podium Presentations

National


Evangelista, Tonya, MSN, RN, CPHON. *EBP Showcase: Thiotepa Skin Care.* UPMC Children’s Hospital of Pittsburgh 9th Pediatric Nursing Conference. Pittsburgh, PA. September 2019.

Harold, Danielle, MSN, RN, CPN; Kuchera, Anna, MS, MA, RN, LPC; Anderson, Heather, MS, MA, RN, LPC; and Divens, Christine, MSN, RN, CPN. *Pediatric Education Series (PES) Webinars: Targeting Pediatric Nursing Education With a Collaborative Approach.* PNEG Conference. Cleveland, OH. October 2019.


Langford, Chelsea, MSN, RN, CCRN. *Defining VAE in the Pediatric Population.* NPCNA Pediatric Cardiac Nursing: At the Heart of It All. Washington, DC. October 2019.


MacPherson, Mary Jo, BSN, RN, CBC. *QI Workshop: Mr. Potato Head.* 11th Annual Children’s Hospital Neonatal Conference. Atlanta, GA. November 2019.


Perlick, Christine, BSN, RN; Campbell, Brendan, MD; and Bullaro, Francesca, MD. *Performance Improvement Using Video Review: The Tale of the Tape.* Pediatric Trauma Society 6th Annual Meeting. San Diego, CA. November 2019.


Warmus, Holly, MSN, RN, CPN; Marcnick, Adrienne, BSN, RN-BC; and Hahner, Sheila, MSN, RN, CPN. *Nurse Driven Implementation of Inpatient Sepsis Pathway Utilizing Electronic Medical Record.* Children’s Hospital Association 2020 IPSO Virtual Workshop. December 2020.

Conferences Cancelled Due to COVID-19


Poster Presentations

International

Lorenzi-Quigley, Lauren, MS, LPC; Baust, Tracy, BA; Beluk, Nancy, RT; Mikulis, Alexandra, BSN, RN, CCRN; Lorenzi, Elizabeth, PhD; Panigraphy, Ashok, MD; and Domina, Yulija, MD. Inpatient Neurodevelopmental Evaluations in Relation to Longitudinal Developmental Follow-Up and Outcomes. Cardiac Neurodevelopmental Outcome Collaborative. Toronto, Canada. October 2019.

National

Ambrose, Heather, DNP, RN, NEA-BC, CPN; Rausch, David, MSN, RN, CPEN; and Woodring, Jennifer, MSN, RN, CPN. Emergency Department and Express Care Partnership: Bringing the Right Care to the Patient, at the Right Time, in the Right Place. UPMC Children’s Hospital of Pittsburgh 9th Pediatric Nursing Conference. Pittsburgh, PA. September 2019.

Cole, Ashley, MSN, RN, CCRN; Domina, Yulija, MD; Davis, Jessica, BSN, RN, CCRN, IBCLC; Maltejo, Amanda, MS, RN, LDN; Scheller, Jamie, OTR/L; and Colvin, Erin, CRNP. Development, Implementation, and Evaluation of Standardized Nutrition Protocols for Infants With Congenital Heart Disease. Northeast Pediatric Cardiology Nurses’ Association. Washington, DC. October 2019.

Grube, Gina, BSN, RN, CBC; MacPherson, Mary Jo, BSN, RN, CBC; and Nguyen, Nikki, PhD. Abracadabra: Turn a Retired Hospital Laptop Into a Game-Changing Tool for Family Education. UPMC Children’s Hospital of Pittsburgh 9th Pediatric Nursing Conference. Pittsburgh, PA. September 2019.

Harold, Danielle, MSN, RN, CPN, and Hahner, Sheila, MSN, RN, CPN. Pediatric Education Series Webinars: Targeting Pediatric Nursing Education With a Collaborative Approach. UPMC Children’s Hospital

Tharp, Marcie, MSN, RN, CCRN; Vincett, Carrie, MSN, RN, CPN; Sabla, Danielle, BSN, RN, CCRN; Rossi, Jennifer, BSN, RN, CPN; Cole, Ashley, MSN, RN, CCRN; Skweres, Richard, MSN, RN, CCRN; Mikulis, Alexandra, BSN, RN, CCRN; and Shields, Ashlee, MSN, RN, CCRN. Transforming an Acute Cardiac Care Unit to an Acuity Adaptable Universal Design. UPMC Children’s Hospital of Pittsburgh 9th Pediatric Nursing Conference. Pittsburgh, PA. September 2019.

Conferences Cancelled Due to Covid-19

MacPherson, Mary Jo, BSN, RN, CBC. NICU Family Advisory Board. 2020 ANCC National Magnet Conference. Atlanta, GA. October 2020.


Local

Beveridge, Jeffery, BSN, RN, CPEN; Clayton, Zachary; and Rausch, David, RN. Emergency Department Triage: Changing the Culture. 2019 UPMC Nurses Week. Pittsburgh, PA. April 2019.

Cancilla, Diane, MSN, RN, NEA-BC. A Strategy for Implementing Change in Radiology Processes to Impact Effective Scheduling and Preparation of Patients. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

Capone, Jamie, MSN, RN, CCRN; Chrisman, Maddie, PT, DNP; Lorenz Quigley, Lauren, PhD; and Riley, Melissa. Implementation of a Parent Empowerment Program in the NICU. UPMC Children’s Hospital of Pittsburgh Quality Week. Virtual. October 2020.

Carter, Arlene, BSN, RN, VA-BC; Dunbar, Christina, BSN, RN, VA-BC; Rent, Jonathon, BSN, RN, CPN, VA-BC; and Cancilla, Diane, MSN, RN, NEA-BC. Extended Dwell Catheter Implementation in Pediatric Population. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

Christy, Lauren, PhD, MSN, RN, NEA-BC; Dowds, Vittoria, BSN, RN, CPN; Dellaera, Renee, BSN, RN, CPN; Gaughan, Katherine, BSN, RN, CPN; Glaser, Kristin, BSN, RN, CPN; and Stine, Chris, BSN, RN, CPN. Changing the Climate From Worst to Best: A Unit’s Voyage to Success. Pennsylvania Organization of Nurse Leaders. Harrisburg, PA. September 2019.

Davis, Jessica, BSN, RN, CCRN, IBCLC; Baust, Tracy, BA; and Domnina, Yuliya, MD. Breastfeeding Support and Education for Families and Staff of the Heart and Vascular Institute of CHP. 2019 UPMC Nurses Week. Pittsburgh, PA. April 2019.

Dowds, Vittoria, BSN, RN, CPN. Decreasing Adverse Drug Events by Implementing Continuous Education. 40th Anniversary SWPONL Annual Conference. Farmington, PA. August 2019.

Dowds, Vittoria, BSN, RN, CPN. Decreasing Adverse Drug Events by Implementing Continuous Education. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

Eicker, Paula, MSN, RN, NEA-BC, and Carlson, Michele, MSN, RN, CPN, NEA-BC. Senior Nursing Leadership’s Role in Improving First Year Turnover. 40th Anniversary SWPONL Annual Conference. Farmington, PA. August 2019.

Eicker, Paula, MSN, RN, NEA-BC, and Carlson, Michele, MSN, RN, CPN, NEA-BC. Addressing One and Down Phenomenon: How Senior Nursing Leaders Are Helping to Reduce First Year Turnover. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

Godlewski, Kayla, MSN, RN, CPN, and Moebler, Carrie, MSN, RN, CPN. Effects of Discharge Education Tracking and Readmission: An Interdisciplinary Approach. UPMC Children’s Hospital of Pittsburgh Quality Week. Virtual. October 2020.

Harold, Danielle, MSN, RN, CPN; Hahner, Shella, MSN, RN, CPN; Kuchera, Anna Marle, MS, MA, RN, LPC; Anderson, Heather, MS, MA, RN, LPC; and Divens, Christine, MSN, RN, CPN. Pediatric Education Series Webinars: Targeting Pediatric Nursing Education With a Collaborative Approach. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.


Jubic, Kayla, MSN, RN, CPN, CCRN-K, CBC; Dick, Emily MSNI, BSN, RN, and Moeber, Carrie, MSN, RN, CPN. Multidisciplinary Approach to Standardizing the Pediatric Discharge Process. UPMC Children’s Hospital of Pittsburgh Quality Week. Virtual. October 2020.


Konyk, Leslie, BSN, RN, CCRN; Pelletier, Jonathan, MD; Fleck, Annette, BSN, RN, CCRN; McStein, Colleen, BSN, RN, CCRN; Fisher, Dawn, RN, CCRN; and Furman, Dana, DO, MS. The Impact of “Down Time” on Continuous Renal Replacement Therapy in Pediatric Intensive Care Unit. 9th Annual Children’s Hospital Research Forum. Pittsburgh, PA. June 2019.

Konyk, Leslie, BSN, RN, CCRN; Pelletier, Jonathan, MD; Fleck, Annette, BSN, RN, CCRN; McStein, Colleen, BSN, RN, CCRN; Fisher, Dawn, RN, CCRN; and Furman, Dana, DO, MS. The Impact of “Down Time” on Continuous Renal Replacement Therapy in Pediatric Intensive Care Unit. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.
Konyk, Leslie, BSN, RN, CCrn; Foglia, Matthew, MD, PhD; Pelletier, Jonathan, MD; Fleck, Annette, BSN, RN, CCrn; McSteen, BSN, RN, CCrn; Fisher, Dawn, RN, CCrn; and Furhman, Dana, DO, MS. Tandem Plasmapheresis Reduces Crrt Down Time. UPMC Children’s Hospital of Pittsburgh Quality Week. Virtual. October 2020.


Lavezoli, Rebecca, MSN, RN, CCrn; Alcane, Alicia, MD, MPH; and Fink, Ericka, MD, MS. Implementation and Evaluation of Artic Sun for Pediatric Targeted Temperature Management. Templeton Trauma Symposium. Pittsburgh, PA. March 2019.

MacPherson, Mary Jo, BSN, RN, CBC; Mingrone, Teresa, MSN, RN, CCrn; and Ankeney, Diaea, MSN, RN, NEA-BC. Abracadabra: Change a Retired Laptop Into a Game-Changing Tool for Family Education. 2019 UPMC Nurses Week. Pittsburgh, PA. April 2019.

MacPherson, Mary Jo, BSN, RN, CBC; Mingrone, Teresa, MSN, RN, CCrn; and Ankeney, Diaea, MSN, RN, NEA-BC. Abracadabra: Change a Retired Laptop Into a Game-Changing Tool for Family Education. 17th Annual Magee Perinatal and Neonatal Conference. Pittsburgh, PA. November 2019.

MacPherson, Mary Jo, BSN, RN, CBC, and Mingrone, Teresa, MSN, RN, CCrn. Qi Workshop: “Professor” Potato Head Teaches PDSA. UPMC Children’s Hospital of Pittsburgh Quality Week. Virtual. October 2020.

Mazzocco, Sharon, RN; Lowery, Kristyn, PA-C; Morell, Avonne, MD; Colvin, Erin, CRNP; and Roberts, Frederick. Minimizing Chest Tube Duration Following Insertion. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

McEwen, Maire, BSN, RN, CPN, and Evangelista, Tonya, MSN, RN, CPhon. Environmental Cleanliness: Can We Decrease Hospital-Acquired Infections by Cleaning High-Touch Areas. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

Mikulis, Alexandra, BSN, RN, CCrn; Baust, Tracy, BA; and Lorenzi Quigley, Lauren, MS, LPC. Standardizing Inpatient Developmental Care for Pediatric Congenital Heart Disease Patients: The Relationship Between Staff Education and System Change. 2019 UPMC Nurses Week. Pittsburgh, PA. April 2019.

Mingrone, Teresa, MSN, RN; Himmelrick, Trishelle, CRNP; Soliman, Dooreen, MD; Goldback, Mary Beth, CRNP; MacPherson, Mary Jo, BSN, RN; Riley, Melissa, MD; Blasiotle, Brian, MD; Austin, Kelly, MD; Kness, Cindy, RN; Scott, Michael, CRNA; Munk, Patricia, RN; James Kiger MD; Shenk, Jen, PharmD; Karan, Tracy, RN; Davison, Jessica, CPN; and Brozanski, Beverly, MD. Pass the Sugar and Hand Down the Ventilation for Neonatal Perioperative Communication. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

Mortella, Teresa, BSN, RN, CPN; Helwig, Kelly, BSN, RN; Novak, Melissa, BSN, RN, CPN; and Simon, Kristen, BSN. Reporting of Access Time With the Use of Sonosite Ultrasound System for Cardiac Catheterization Lab Procedures. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

Nichi, Allison, BSN, RN, CCrn; Lehnard, Mellinda, MSN, RN, CPHON; and Costello, Alimee, DNP, RN, PCCNP-BC. Initiating Inpatient Chemotherapy in Outpatient Setting. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

Nichi, Allison, BSN, RN, CCrn; Lehnard, Mellinda, MSN, RN, CPHON; and Costello, Alimee, DNP, RN, PCCNP-BC. Initiating Inpatient Chemotherapy in the Outpatient Setting. 2020 UPMC Nurses Week. Pittsburgh, PA. April 2020. *Conference cancelled due to COVID-19


Richey, Tamil, BSN, RN, CCrn; Lavezoli, Rebecca, MSN, RN, CCrn; Geyser, Amanda, BSN, RN, CCrn; and Treese, Megan, BSN, RN, CCrn. Implementation of Quality and Safety Rounds in the PICU. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

Spencer, Todd, MSN, RN, CPEN; Shawley, Emily, MSN, RN, CPEN; Duss, Alicia, BSN, RN, CCrn; and Farfone, Lindsay, BSN, RN, CCrn. Simulation to Decrease Medication Errors in a Pediatric Critical Care Setting. 40th Anniversary SWPONL Annual Conference. Farmington, PA. August 2019.
Straka, Kristen, DNP, RN, NEA-BC; Hupp, Diane, DNP, RN, NEA-BC, FAAN; Ambrose, Heather, DNP, RN, NEA-BC, CPN; and Christy, Lauren, PhD, RN. Reaching 80% BSN-Prepared Nurses: One Organization’s Journey to Success. 40th Anniversary SWPONL Annual Conference. Farmington, PA. August 2019.

Straka, Kristen, DNP, RN, NEA-BC; Hupp, Diane, DNP, RN, NEA-BC, FAAN; and Christy, Lauren, PhD, RN. Reaching 80% BSN-Prepared Nurses: One Organization’s Journey to Success. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

Vestovitch, Amy, BSN, RN, CCRN; Maxson, Jacqueline, BSN, RN, CCRN; and Licata, Jodi, MSN, CCRN, RN. Self-Care: Creating a Healthy Work Environment. 2019 UPMC Nurses Week. Pittsburgh, PA. April 2019.


Warmus, Holly, MSN, RN, CPN; Marcink, Adrienne, BSN, RN-BC; and Hahner, Shelli, MSN, RN, CPN. Nursing-Driven Implementation of Sepsis Pathway on Acute Care Units Utilizing the Electronic Health Record. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

Womeldorf, Heather, BSN, RN, CPEN, CPN; Brytus, Jeannie, BSN, RN, CPN, CIS; Sheehan, Lisa, MSN, RN, VA-BC; Carter, Ariene, BSN, RN VA-BC; and Bambrick, Patricia, MS, RN, CPHQ. Using Skills Validation to Decrease Variation in Central Line Care Improves CLABSI Rates at UPMC Children’s Hospital of Pittsburgh. 40th Anniversary SWPONL Annual Conference. Farmington, PA. August 2019.

Womeldorf, Heather, BSN, RN, CPEN, CPN; Brytus, Jeannie, BSN, RN, CPN, CIS; Sheehan, Lisa, MSN, RN, VA-BC; Carter, Ariene, BSN, RN VA-BC; and Bambrick, Patricia, MS, RN, CPHQ. Using Skills Validation to Decrease Variation in Central Line Care Improves CLABSI Rates at UPMC Children’s Hospital of Pittsburgh. UPMC Children’s Hospital of Pittsburgh Quality Week. Pittsburgh, PA. October 2019.

Woodring, Jennifer, MSN, RN, CPN; Ambrose, Heather, DNP, RN, NEA-BC, CPN; and Rausch, David, MSN, RN, CPN. Emergency Department and Express Care Partnership: Bringing the Right Care to the Patient, at the Right Time, in the Right Place. 40th Anniversary SWPONL Annual Conference. Farmington, PA. August 2019.


Evidence-Based Practice Projects

Andrews, J. Improving Thiopeta Skin Toxicity in Pediatric Bone Marrow Transplant Patients.

Cole, A. Standardized Enteral Feeding Protocols for Complex Cardiac Patients.

Fisher, D. Minimizing Interruptions and Harm to Patients on CRRT.

Fleck, A. Preventing Citrate Lock in CRRT Patients.

Fleck, S. Utilizing Evidence to Decrease Procedural Restraint Use During Electroencephalogram Initiation and Lead Application in Pediatric Patients.

Fogle, H. Bleeding Protocol PICU and CICU.

Guckert, J. Decreasing Unplanned Extubations in the Neonatal Intensive Care Unit.

Jeffrey, C. Implementation of a Skills Acquisition Model for Nursing Orientation in a Pediatric Hospital.

King, C. Non-Pharmacologic Pain Management in Post-Op Patients.

Lavezoli, R.; Walker, J.; and Alcama, A. Artic Sun Targeted Temperature Management Device.

Licata, J.; Maduski, C.; Claasen, S.; and Anjea, R. Telehealth in the Pediatric Intensive Care Unit: Making the Connection With Families During Daily Medical Rounding.

McEwen, M. The Effect of Environmental Cleanliness on CLABSI.

Messenger, C. Standardizing Evidence-Based Protocols for Treatment of Hypothermia in the Pediatric Trauma Patient.

Streblick, A. Implementing a Standardized Oral Care Bundle in Bone Marrow Transplant Patients to Decrease Incidence of Mucositis.

Vestovitch, A.; Lavezoli, R.; Jolliffe, A.; Chrissman, M.; and Vehovtc, S. Evaluating Delirium in the PICU.

Research Studies


Langford, C.; Dominina, Y.; and Shields, A. The Impact of Sedation on Extubation Success in Infants Post Cardiac Surgery.

Morando, V.; Austin, K.; Narr, M.; Rohall, J.; Dixon, T.; and Neal, A. Perianal Maceration in Pediatric Ostomy Closure Patients.


Shields, A. Pressure Injuries in Patients with CHD.


Valerino, H. Perceptions of Moral Distress in Nurses Within Pediatric Intensive Care Units: Correlations With RN/Physician Collaboration and Intent to Leave.

Vincent, C.; Cole, A.; Ross, J.; Johnston, A.; and Shields, A. C4-MNP Phase III and IV.
NURSES SERVING ON PROFESSIONAL BOARDS

Ambulatory Surgery Board of OR Manager
Jennifer Dickman, DNP, RN, CPN
Board Member 2019, 2020

American Association of Heart Failure Nurses
Kimberly Nelson, DNP, ACNS-BC, RN-BC, CHFN
Secretary
Board of Directors 2019, 2020

Arthritis Foundation
Patricia Bambrick, RN, MS, CPHQ
Board of Trustees 2019

Association of Hematology/Oncology Nurses
Greater Three Rivers Chapter
Jordan Sosko, MSN, RN, CPHON
President 2019
Toni Cella, BSN, RN
Vice President 2019
President 2020
Staci Daykon, BSN, RN, CPON
Secretary 2019, 2020
Jessica Parente, BSN, RN
Treasurer 2019
Emily Prystak, BSN, RN
Treasurer 2020
Nicole Schroyer, BSN, RN, CPN, CPHON
Vice President 2020

Duquesne University
Diane Hupp, DNP, RN, NEA-BC, FAAN
Vice Chair, 2019, 2020
Board of Directors, 2019, 2020
School of Nursing Advisory Board, 2019, 2020

International Transplant Nurses Society
Paula Eicker, MSN, RN, NEA-BC
Director at Large 2019
Treasurer 2020
President Elect 2021

League of Intravenous Therapy Education Vascular Access Network
Arlene Carter, MSN, CRNP, FNP-BC, YA-BC
Committee Chair 2019, 2020

Northeast Pediatric Cardiology Nurses Association
Alexandra Mikulis, BSN, RN, CCRN
Board Member 2019, 2020

Pediatric Endocrinology Nursing Society
Shaylyn McDaniel, RN, CPN
Chair, Education Committee 2019

Pennsylvania Organization of Nurse Leaders
Diane Hupp, DNP, RN, NEA-BC, FAAN
Board Member 2019, 2020

Pennsylvania State Nurses Association
Caroline Miller, BSN, RN
Board Member 2019

Society of Pediatric Nurses
Kristen Straka, DNP, RN, CPN, NEA-BC
Chair, Nominating Committee 2019, 2020

Southwestern Pennsylvania Organization of Nurse Leaders
Michele Carlson, MSN, RN, CPN, NEA-BC
Membership Committee 2019, 2020

Teaching and Learning in Nursing Journal
Melissa Mastorovich, DNP, RN-BC
Editorial Board 2020

University of Pittsburgh
Diane Hupp, DNP, RN, NEA-BC, FAAN
Health System Executive Leadership Program Advisory Board, 2019, 2020

Western Pennsylvania HIMSS Chapter
Dorinne Kinnunen, BSN, RN-BC
Secretary 2019, 2020
### Membership in Professional Organizations

- **American Association of Critical Care Nurses**: Jamie Capone, Melissa Evans, Angela Groshner, Kathryn Heitman, Tiffany Jacob, Dorinha Kinnunen, Ashleigh Martinez, Alexandra Mikulis, Kimberly Nelson, Kathleen Plansinis, Donald Reinheimer, Karen Romite, Ashlee Shields, Mickayla Thiel, Colleen Tipping, Heather Valerino
- **American College of Healthcare Executives**: Colleen Tipping
- **American Association of Heart Failure Nurses**: Kimberly Nelson
- **American Nurses Association**: Mary Jo MacPherson (2019), Sue Park
- **American Nursing Informatics Association**: Kelly Bricker, Heidi Dolinich, Sue Park
- **Association of Hematology/Oncology Nurses**: Ashley Bruno, Toni Cell, Staci Daykon, Tonya Evangelista, Nicole Kirkpatrick, Melinda Lenhart, Jamie Parente, Jessica Perucci, Jennifer Rossi, Jordan Sosko
- **Association of Healthcare Emergency Preparedness Professionals**: Marnie Kaminski
- **Association of Perioperative Registered Nurses**: JoEllen Dougherty
- **Association for Professionals In Infection Control and Epidemiology**: Audra Dawson, Jeanne Brytus
- **Association of Vascular Access**: Arlene Carter, Christina Dunbar, Jonathan Rent
- **Association of Women's Health, Obstetrics, and Neonatal Nurses**: Kasey McCollough (2019)
- **Healthcare Information and Management Systems Society**: Kelly Bricker, Heidi Dolinich, Sue Park, Darci Scullini, Colleen Tipping
- **International Transplant Nurses Society**: Paula Eicker
- **National Association of Neonatal Nurses**: Jamie Capone
- **National Association of Pediatric Nurse Practitioners**: Rachel Young
- **Northeast Pediatric Cardiology Nurses Association**: Alexandra Mikulis
- **Pediatric Cardiology Intensive Care Society**: Ashleigh Martinez, Alexandra Mikulis, Ashlee Shields, Marcie Tharp
- **Pediatric Endocrinology Nursing Society**: Shaylyn McDaniel
- **Pennsylvania State Nurses’ Association**: Caroline Miller (2019)
- **Society of Pediatric Nurses**: Lori Andreassi, Michele Carlson, Kathy Cherry, Julie Donnelly, Beth Harestrand, Mary Jo MacPherson, Lisa Meyer, Teresa Mingrone, Karen Romito, Kristen Straka, Colleen Tipping

### Total Number of Nurses Involved in Professional Organizations

<table>
<thead>
<tr>
<th>Year</th>
<th>Total Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>37</td>
</tr>
<tr>
<td>2019</td>
<td>53</td>
</tr>
<tr>
<td>2020</td>
<td>51</td>
</tr>
</tbody>
</table>
DAISY Awards

UPMC Children’s Hospital of Pittsburgh is honored to partner with the DAISY® (Diseases Attacking the Immune System) Foundation, which was formed in November 1999 by the family of J. Patrick Barnes who died at age 33 of complications of Idiopathic Thrombocytopenic Purpura (ITP) to recognize “the superhuman work that nurses do every day.” Each month, an extraordinary nurse is selected by a panel from the multiple deserving nominations received.

2019 DAISY TEAM AWARDS

2019 DAISY AWARDS

Diane German, BSN, RN
Post Anesthesia Care Unit

Jodi Mueller, BSN, RN
Unit 8B

Jacque Maxson, BSN, RN
Pediatric Intensive Care Unit

Natalie Lapinski, ESN, RN
Unit 5A

Dorie Evanoff, RN
Pediatric Neurology

Gina O’Rourke, RN
Pediatric Intensive Care Unit

Rayna Mohrning, RN
Medical Genetics

Cassandra Rosemeyer, BSN, RN
Unit 9B

Megan Skee, RN
Unit 7A

Laura Saucerman, BSN, RN, CPEN
Emergency Department

Cindy Knesh, RN
Neonatal Intensive Care Unit

Patrick Azzara, BSN, RN
Pediatric Intensive Care Unit
2020 DAISY TEAM AWARD

Unit 9B - Hematology/Oncology/Bone Marrow Transplant

2020 DAISY AWARDS

*Jan*
Samantha Norris, BSN, RN
Emergency Department

*Feb*
Chelsea Kearns, BSN, RN
Unit 8B

*Mar*
Leslie Browell, BSN, RN, CPEN
Emergency Department

*Apr*
Mary Beth Choma, RN
IV Team

*May*
Tammy Oswald, BSN, RN
Neonatal Intensive Care Unit

*Jun*
Leyla Orliola, BSN, RN
Unit 7A

*Jul*
Elizabeth Carey, BSN, RN
Unit 6B

*Aug*
Taylor Glambrone, BSN, RN
Pediatric Intensive Care Unit

*Sep*
Cheryl Messenger, BSN, RN, CCRN
Pediatric Intensive Care Unit

*Oct*
Carolyn Binnig, BSN, RN
Unit 8B

*Nov*
Hallie Phillips, BSN, RN
Neonatal Intensive Care Unit

*Dec*
Emily Paramick, BSN, RN, CPN
Radiology
Nurses Week Awards

UPMC Children’s Hospital of Pittsburgh celebrates our nurses annually each May during National Nurse’s Week. Throughout this event-filled week, we honor our many deserving nurses for their countless skills and contributions to the field of nursing by presenting the following awards.

2019

6TH EVIDENCED BASED PRACTICE AND RESEARCH IMPACT AWARD
Mary Jo MacPherson, BSN, RN, CBC
Diane Ankney, MSN, RN, NEA-BC
Team NICU

Teresa Mingrone, MSA, CCRN
Garrett Flaherty and ISD Team NICU Family
Advisory Board

2020

7TH EVIDENCE-BASED PRACTICE AND RESEARCH IMPACT AWARD
Ashley Cole, DNP, RN, CCRN
Cardiac Intensive Care Unit

5TH PRECEPTOR AWARD OF EXCELLENCE
Taylor Myers, BSN, RN, CPN
Unit 7B

5TH CHAMPION OF NURSING AWARD
Alicia Pasquarello, PHR, HCI/UPMC, sHRBP
Human Resources

5TH STAFF NURSE PATIENT ADVOCACY AWARD
Jennifer Trosen, MSN, RN, CCRN
Neonatal Intensive Care Unit

4TH PRECEPTOR AWARD OF EXCELLENCE
Pamela Berman, BSN, RN, CCTC
Transplant Services

4TH CHAMPION OF NURSING AWARD
Arlyn King
Environmental Services

4TH STAFF NURSE PATIENT ADVOCACY AWARD
Alexis Fraser, RN
Center for Adolescent and Young Adult Health
Virtual Nurses Week 2020

During these unprecedented times of global pandemic, the annual Nurses Week celebration shifted to a virtual format. Held in May 2020, Nurses Week showcased a virtual celebration of nursing, scholarship awards presentation, and a musical performance by Jacqueline Kwasniewski, MSN, RN, CPN, Unit 8B director. Nurses celebrated with food deliveries and unit-based awards.

The virtual nursing recognition continued during Pediatric Nurses Week in October 2020. The atrium was the setting for a physically distanced event honoring the recipients of the Nurses Week awards. Staff were able to view the event via a live stream. The DAISY team award was also presented. Treats were distributed to all units.

A VOICE THAT HEALS

2020 was designated the Year of the Nurse. Nurses Week introduced UPMC Children’s and the public to the vocal talents of Jacqueline Kwasniewski, MSN, RN, CPN, Unit 8B director. Ms. Kwasniewski wanted to give her colleagues a message of hope amid the emotion-filled pandemic. She performed the Kasey Musgrave song “Rainbow” during the virtual Nurses Week celebration. Her touching tribute was shared on multiple social media platforms and local and national news outlets took notice. Ms. Kwasniewski was interviewed by local news stations KDKA-TV and WTAE-TV. ABC’s “Good Morning America” featured her performance on its website. This media exposure led to an invitation to participate in a virtual performance with other health care workers for the inauguration of the 46th president of the United States.
Frank LeMoyne Award for Excellence in Nursing

Each May, UPMC Children’s Hospital of Pittsburgh presents the Frank LeMoyne Award for Excellence in Nursing to honor a professional nurse who has made outstanding contributions to pediatric nursing. The award was established in 1964 under the provision of the will of Mary LeMoyne Page in honor of her father, Frank LeMoyne, MD, who founded Children’s Hospital of Pittsburgh in 1886. Unique to the LeMoyne Award is that nurses are nominated by their peers. The award is a measure of the esteem a nurse is held in by the people who work beside them every day.

2019

AWARD WINNER
Ashley Brungo
MSN, RN, CPHon
Unit 9B
Hematology/Oncology

Amy Davis, BSN, RN, CPN
Observation Unit

Angela Groshner, MSN, RN, CCRN, CBC
Neonatal Intensive Care Unit

Courtney Dvorsky, BSN, RN, CPN
Unit 9A, Nursing Services/PRN

Jenna Guceker, RN, CCRN
Neonatal Intensive Care Unit

2019 Nominees
Karen Albert, BSN, CPN
Post Anesthesia Care Unit

Arielle Carter, BSN, RN,
VA-BC
IV Team

Sherry Floyd, RN, CPN
Unit 7B, Transplant/ICare

Heather Harris, BSN, RN, CCRN
Unit 7A, Cardiac Intensive Care Unit

Amanda Bielata, MSN, RN,
CCRN, CBC
Neonatal Intensive Care Unit

Ashley Cole, DNP, RN, CCRN
Unit 7A, Cardiac Intensive Care Unit

Tara Graham, MSN, RN,
CNL, CPN
Unit 7A, Cardiac Intensive Care Unit

Leslie Konyk, BSN, RN, CCRN
Pediatric Intensive Care Unit
Frank LeMoyne Award for Excellence in Nursing

2020

AWARD WINNER

Kristen Sandridge
MSN, RN, CPN
Emergency Department

2020 Nominees

Sarah Antonacci, BSN, RN, CPN
PRN Nursing Services

Amanda Geyser, BSN, RN, CCRN
Pediatric Intensive Care Unit

Sarah Merulli, MSN, CRNP, CPN
Unit 6A

Maire McEwen, BSN, RN
Unit 9B

Sharon Stewart, BSN, RN, CPN
Unit 7B

Arlene Carter, BSN, RN, VA-BC
IV Team

Justin Granger, RN, CCRN
Cardiac Intensive Care Unit

Robert Messenger, RN
PRN Nursing Services

Hannah Thyberg, BSN, RN, CCRN
Neonatal Intensive Care Unit

Annette Fleck, BSN, RN, CCRN
Pediatric Intensive Care Unit

Amy Jacobson, RN, CPN, CBC
Unit 1B

Hope Novak, BSN, RN, CCRN
Unit 6E

Melony Wilhelm, BSN, RN, CPEN, CPN
Emergency Department
Cameos of Caring

The Cameos of Caring Program & Awards was created to honor exceptional bedside nurses who work at acute care hospitals. The program was established in 1999 in keeping with the University of Pittsburgh School of Nursing’s commitment to the advancement and promotion of the nursing profession. At UPMC Children’s Hospital of Pittsburgh, our Frank LeMoyne for Nursing Excellence Nurse serves as our Cameos of Caring Awardee. In addition to the Cameos of Caring Award, the program has expanded to include five additional award categories: Advanced Practice Awards — Clinical Focus and Manager Focus, Care Manager Award, Donate Life Award, and Quality and Safety Award.

2019

ADVANCED PRACTICE AWARD
(Clinical Focus)
Dana Shiderly, MSN, RN, FNP-BC, CPNP-AC, CRNP
Cardiac Intensive Care Unit

ADVANCED PRACTICE AWARD
(Manager Focus)
Marcie Tharp, MSN, RN, CCRN
CICU/TA

2020

CAMEOS OF CARING HONOREE
Kristen Sandridge, MSN, RN, CPN
Emergency Department/Education

QUALITY AND SAFETY AWARD
Beth Mastrangelo, MSN, RN, CNL, CPN
Quality Services

ADVANCED PRACTICE AWARD
(Manager Focus)
Kathryn Anne Williams, MSN, RN, CRNP
Pediatric ENT

MARY ANN SCULLY EXCELLENCE IN CARDIOVASCULAR NURSING AWARD NOMINEE
Mary Ann Scully, a former Presbyterian-University nurse, spent her entire career of more than 35 years in cardiovascular nursing. When Ms. Scully died in 2007, the American Heart Association established the nursing award as a fitting memorial to her career, and as an opportunity to recognize excellence in cardiovascular nursing throughout our region. The award is presented during the American Heart Association’s annual Pittsburgh Heart Ball.
UPMC ACES Award

The Award for Commitment and Excellence in Service (ACES) is awarded to less than one percent of UPMC staff across the health system. ACES honors the most outstanding employees within UPMC. Nominated by their peers, these staff members reflect the highest standards of excellence that our communities have come to expect from UPMC.

2019

Jean Bailey, BSN, RN
Senior Professional Care Manager
Clinical Care Coordination

Kaitlyn Corran, BSN, RN
Senior Professional Staff Nurse
Pediatric Intensive Care Unit

Natalie Giles, BSN, RN
Senior Professional Staff Nurse
Unit 9A

Victoria McCaskey, RN
Nurse Manager Outpatient
Outpatient Services

2020

Annamarie Barone, MSN, RN, CPN
Clinical Education Specialist
Education and Professional Development

Toni Cella, BSN, RN
Senior Professional Staff Nurse II
Hematology/Oncology

Mary Beth Choma, RN
Professional Staff Nurse
IV Team

Jeana Colberg, RN
Professional Staff Nurse
Cardiology

Kylie Kostie, BSN, RN, CPN, CCRN
Clinical Leader
Senior Professional Staff Nurse II
PICU

Angela Poznick, BSN, RN, CPN
Clinician
PACU North Surgery Center
Special Awards and Presentations

**WILLIAM M. SMITH AWARD FOR EXCELLENCE IN EMERGENCY PREPAREDNESS**
UPMC Emergency Preparedness Conference, September 2019
Marnie Kaminski, MSN, RN, NHDP-BC, C-NPT
Quality Department

**CALL TO ACTION RECOGNITION**
Association for Vascular Access Scientific Meeting
Pediatric Special Interest Group
1 Million Pokes Saved Campaign
Christina Dunbar, BSN, RN, VA-BC
Vascular Access and IV Team

**I AM PATIENT SAFETY AWARD**
Patient Quality and Safety Department
I AM PATIENT SAFETY Award as presented by Pennsylvania Patient Safety Authority.

**2019 BEVERLY SAHLANEY AWARD**
Taylor Gray, BSN, RN
Professional Staff Nurse

**WDVE NURSES ROCK RADIOTHON** September 19, 2019
2020

OUTSTANDING PATIENT ADVOCATE AWARD
Carlene S. DeBee, RN, BSN
Care Coordinator Primary Care Center
The award is presented to a nurse who is currently employed at UPMC and who goes above and beyond in helping patients understand their diagnosis and make the best decisions about their health. This nurse promotes, advocates for, and strives to protect the health, safety, and rights of the patient.

RICHARD L. SIMMONS, MD, SPEAK UP FOR SAFETY AWARD
Loren Roth Quality and Patient Safety Award
Sheryl Lynch, BSN, RN
Clinical Care Coordination
Rose Margiotta, BSN, RN
Unit 9A

ELLEN MCCORMICK AWARD
The Wolff Center
Eileen Yoko, RN
Clinical Care Coordination

2020 BEVERLY SAHLANEY AWARD
Caitlin Patterson, MSN, RN
Clinical Education Specialist
The Beverly Sahlaney Award is presented annually to a Neonatal Intensive Care Unit (NICU) nurse for excellence in neonatal intensive care nursing and family centered care. Awardees demonstrate expertise in administration, clinical care, education, and research. The award is given annually in memory of Beverly Sahlaney, beloved and former nurse manager of the NICU.

PITTSBURGH MAGAZINE EXCELLENCE IN NURSING HONOREES
Honorable Mentions

Category: Pandemic Response Hero
Marnie Kaninski, MSN, RN, NHDP-BC, C-NPT
Emergency Management Coordinator
Quality Department

Category: Clinician
Lynn Belice, MSN, RN, CPN
Administrator on Duty

LIVE FACEBOOK INTERVIEW FOR WOMEN IN SCIENCE SPEAKER SERIES
Carnegie Science Center STEM Program
Angela Cupelli, BSN, RN, CPHON, BMTCN
Senior Professional Staff Nurse II, Unit 9B
Quality and Safety Council, Co-chair
LEA MARIE STRICKLAND SCHOLARSHIP
Maura Devlin, BSN, RN
Unit 9B

The Lea Marie Strickland Scholarship was developed to recognize the work of nurses caring for hematology/oncology patients at UPMC Children’s Hospital of Pittsburgh. The scholarship assists a hematology/oncology nurse in pursuing coursework or education that promotes advances in pediatric nursing practice to enhance the quality of life of the patients cared for in the hematology/oncology outpatient and inpatient units. This scholarship is presented by the Strickland Family who lost their daughter, Lea Marie, years ago at UPMC Children’s Hospital.

2019 SCHOLARS

Melissa Evans, BSN, RN
La Roche University

Darcie Sculli BSN, RN, RN-BC
American Sentinel University

Heather Harris, BSN, RN
La Roche University

Colleen Tipping, MMHS, BSN, RN, CPN, CCRN-K, RN-BC
University of Pittsburgh

Jessica Huber, BSN, RN
Robert Morris University

Shannon Wagner, BSN, RN, CPEN
Duquesne University

Susan Radrnor, RN
Ohio University

Heather Womeldorff, BSN, CPEN, CPN
Grand Canyon University
2020 SCHOLARS

Vittoria Dowds, BSN, RN, CPN  
California University of Pennsylvania

Kaitlyn Howland, BSN, RN, CPN  
Carlow University

Sandra Kitcho, BSN, RN, CCRN  
Robert Morris University

Victoria Parry, BSN, RN, CPN  
Waynesburg University

Sheila Hahner, MSN, RN, CPN  
Children’s Mercy

Traci Karen, BSN, RN, CPEN  
Chatham University

Cheryl Messenger, BSN, RN, CCRN  
Rush University

Ashley St. Jacques, BSN, RN, CPN  
California University of Pennsylvania

Chelsey Zepatka, BSN, RN, CPN  
Drexel University

Melony Wilhelm, BSN, RN, CPEN  
California University of Pennsylvania
Years of Service

45
Jane Yaworski, MSN, RN
Clinical Nurse Specialist
Intestinal Care Center

40
Tracey Clark, BSN, RN
Professional Staff Nurse, Casual
Unit 6A

Cheryl Majewski, BSN
Professional Staff Nurse
North Surgery Center

Carol Serdy, BSN
Sr. Professional Staff Nurse
Injury Prevention Program
Injury Prevention Center

Christine Vitale, MSN, RN
Manager, Injury Prevention Program
Injury Prevention Center

35
Kelly Bagnato, RN, CPN
Sr. Professional Staff Nurse
PACU North Surgery

Michele Carlson, MSN, RN, CPN, NEA-BC
Director, Acute/Clinical Services
Operations Administration

Julie Donnelly, BSN, RN, CPN
Sr. Professional Staff Nurse
Recovery Room

30
Betty Ann Ambrose, BSN, RN, CNOR
Clinician
North Surgery Center

Lori Andreassi, BSN
Sr. Professional Staff Nurse
Same Day Surgery

Michael Badach, RN, CCRN
Sr. Professional Staff Nurse
Pediatric Intensive Care Unit

Mary Boles, RN
Professional Staff Nurse
Same Day Surgery

Teresa Farren, RN, CPEN
Sr. Professional Staff Nurse
Emergency Department

Alexa Foster, BSN
Sr. Professional Staff Nurse
PACU North Surgery

Karen Kachinko, BSN
Sr. Professional Staff Nurse
Neonatal Intensive Care Unit

Amy McGaughey, BSN
Sr. Professional Staff Nurse
PACU North Surgery

Lorraine Watenpool, RN, CPN
Sr. Professional Staff Nurse
Same Day Surgery

Lorraine Wolfe, BSN
RN Clinical Leader
Sr. Professional
Unit 6A

Mannie Burkett, DNP, RN
Clinical Education Specialist
Education and Professional Development

Margaret Claffey, RN
Professional Care Manager
Clinical Care Coordination

Adrienne Farley, BSN
Sr. Professional Staff Nurse
Operating Room

Debra Franks, RN
RN Clinical Leader
Sr. Professional
Same Day Surgery

Diana German, BSN, RN
Sr. Professional Staff Nurse
Recovery Room

Alta Giozzer, BSN, RN, CPEN
Sr. Professional Staff Nurse
Emergency Department

Tracey Lasota, BSN
Sr. Professional Staff Nurse
Unit 8B

Linda Loughner, BSN
Sr. Professional Staff Nurse
Nursing Services

Rosemarie Margiotta, BSN, RN
RN Clinical Leader
Sr. Professional
Unit 9A

Kami McCloskey, RN
Professional Staff Nurse
Unit 7C

Colleen McSteen, BSN, RN, CCRN
RN Clinical Leader
Sr. Professional
Pediatric Intensive Care Unit

Paola Onderick, RN
RN Clinical Leader
Sr. Professional
Neonatal Intensive Care Unit

Jean Schmiedel, BSN, RN, CPN
Sr. Professional Staff Nurse
PACU North Surgery

Beth Schreck, BSN
Professional Staff Nurse
Same Day Surgery

Linda Schuler, BSN, Casual
Sr. Professional Staff Nurse
Pediatric Intensive Care Unit

Stephanie Synan, RN
RN Clinical Leader
Sr. Professional
Unit 7C

Tracy Tindall, BSN
Professional Staff Nurse
Unit 7C

Patricia Tour, RN
Sr. Professional Staff Nurse
Unit 8B

Durae Vincze, MSN, RN, NEA-BC
Sr. Director, Ancillary Services/ED
Operations Administration

Colleen Zangara, RN, CPN
Sr. Professional Staff Nurse
PACU North Surgery
<table>
<thead>
<tr>
<th>Name</th>
<th>Title and Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>Robert Ackerman</td>
<td>BSN, RN, CPN, Sr. Professional Staff Nurse, Radiology Nursing Administration</td>
</tr>
<tr>
<td>Pamela Berman</td>
<td>BSN, RN, CCTC, Clinical Transplant Coordinator II, Transplant, Heart and Lung</td>
</tr>
<tr>
<td>Leslie Browell</td>
<td>BSN, RN, CPEN, RN Clinical Leader, Sr. Professional II, Emergency Department</td>
</tr>
<tr>
<td>Shari Childs</td>
<td>BSN, Casual Professional Staff Nurse, Same Day Surgery</td>
</tr>
<tr>
<td>Wendy Fait</td>
<td>RN, RN Clinical Leader, Sr. Professional, Neonatal Intensive Care Unit</td>
</tr>
<tr>
<td>Lori Kelly</td>
<td>RS, BSN, RN, CEN, TCRN, Quality Nurse Coordinator Pharmacy Department</td>
</tr>
<tr>
<td>Sheryl Lyons</td>
<td>RN, CPN, Sr. Professional Staff Nurse, Unit 8B</td>
</tr>
<tr>
<td>Carol May</td>
<td>RN, MSN, MBA, CHFPN, Manager Supportive Care Program, Supportive Care Program</td>
</tr>
<tr>
<td>Sharon Mazzocco</td>
<td>RN, Quality Nurse Coordinator, Cardiovascular Services</td>
</tr>
<tr>
<td>Melissa McIntyre</td>
<td>BSN, RN-BC, Administrator on Duty, ACD Department</td>
</tr>
<tr>
<td>Laura Morassi</td>
<td>RSN, Sr. Professional Staff Nurse, Unit 6E, Epilepsy</td>
</tr>
<tr>
<td>Melissa Prezioso</td>
<td>BSN, Sr. Professional Staff Nurse II, PACU North Surgery</td>
</tr>
</tbody>
</table>